

## Notice of Intent to Award a Sole Source Procurement

Notice is hereby given that the Hillsborough County Aviation Authority (Authority) intends to award a sole source Warranty Agreement to Word Systems, LLC a.k.a WSI Technologies (WSI) for continued support of the NICE Public Systems, including, but not limited to, software updates, upgrades, and enhancements. The Authority intends to begin negotiations with Word Systems, LLC. on or about July 19, 2023.

On December 5, 2019, the Authority purchased the NICE Public Safety System from WSI utilizing a government cooperative contract. The cooperative contract specifically covered the purchase and implementation, however, did not include support services.

The NICE platform features an ecosystem of integrated technologies that bring data together to give its users a single, consolidated view of the truth, to improve incident response, accelerate investigations, and to streamline evidence sharing and disclosure.

The centralized inform solution hosted by Hillsborough County Sheriff's Office includes additions of the VESTA CDR, RapidSOS, and ANI/ALI integrations to the Authority's local logging systems, as well as recoding of text-to-911 from the centralized Inform solution.

The VESTA DCR integration provides additional call data information including, but not limited to, agent ID, calling number information, and capture of abandoned call system events.

RapidSOS provides additional high-precision location information on 911 calls as received from the RapidSOS clearinghouse and will be added as supplemental data to the ANI/ALI information captured.

The ANI/ALI captures the ANI/ALI data received from the Authority's local spill and associate the data with the recorded 911 call, caller ID, location information, Telco comments, as well as other data captured in any field available in the raw ALI spill.

The test to 911 integration will record test-to-911 traffic as it is received from VESTA system, which will be re-playable inside of Inform like any other resource. This capture will be handled centrally at the VESTA host site (Hillsborough County Sherriff's Office and Pinellas County Sheriff's Office) and will be available for replay in the central Inform solution.

The Authority's requires ongoing support services as well as integration with the Hillsborough County Sheriff's and Pinellas County Sherriff's Offices systems to ensure proper communications with local law enforcement agencies.

Companies who believe they can meet or exceed the above stated requirements must provide, in writing, convincing technical data sufficient to support their position. Responses to this notice will be used to determine whether bona fide competition exists. Send written responses to the Hillsborough County Aviation Authority, Tampa International Airport, 5411 SkyCenter

Drive, Suite 500, Tampa, Florida 33607, Attention: Damaris Cordova, Sr. Procurement Agent. For further information email [dtorrescordova@tampaairport.com](mailto:dtorrescordova@tampaairport.com). Responses must be received by July 19, 2023 at 2:00 p.m. ET.