

# TAMPA INTERNATIONAL AIRPORT



## DEPARTMENT OF PUBLIC SAFETY & SECURITY



# 2014 ANNUAL REPORT

## ***Mission, Vision and Core Values***

***The mission of the Aviation Authority is to be a major driver in the economic growth of the Tampa Bay Region. The department's mission mirrors that of the Authority providing the airport community with the most effective and professional law enforcement and public safety services.***

***The vision of the Tampa International Airport Police Department is to exceed our customers' expectations by making the Tampa International Airport one of the most efficient, safe, secure, and convenient air transportation centers in the world.***

***The department recognizes and takes pride in the continuous contribution to the quality of life in the community. The department will meet the challenge of fulfilling this mission by basing our actions on these core values.***

- Strive to prevent criminal activity by engaging in innovative policing methods***
- Protect life and property by effectively responding to all disasters and emergencies***
- Respond in a timely manner to all service requests***
- Commitment to uphold the positions of trust by maintaining the highest ethical standards***
- Value the spirit of teamwork, commitment to duty and training***
- Pledge to make maximum effective use of resources and personnel and demonstrate fiscal responsibility***

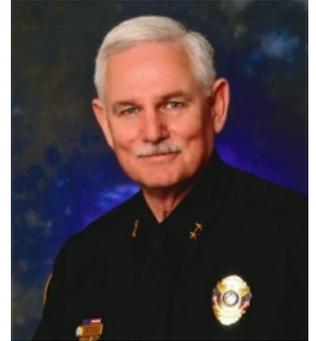


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## Message from the Director



*If I were to title 2014, it would be “change”. The Authority finalized the planning phase of the Master Plan and we prepared to break ground. From that point forward “change” is now constant as we look to improve our operation and our services to the customer. We started the year by hiring Deputy Chief Andrew Ross. Promoting Lieutenant Ann Walters to a new position of Captain with the responsibility of all law enforcement operations. Robert Rinehart was promoted to Traffic Manager having the responsibility of managing the sixty members of our Traffic Management Unit. Negotiations with the PBA was concluded resulting in a 3 year agreement that addressed the wage compression in the Police Officer ranks. Finally the Board approved the addition of four police officer positions in advance of the build out of the Master Plan Projects as it takes approximately 10 months from the date of the hiring position posting to the finalization of training of new officers.*

*Our focus then turned to equipment. We began the process of transitioning to new laptops and adding them to all patrol vehicles. An initiative to add vehicles to the patrol fleet was supported by our CEO and Vice President and was given the green light for funding by the Authority Board of Directors. With the addition of more vehicles, we were able to establish a day fleet and night fleet, allowing a vehicle to sit for at least 12 hours for maintenance thus extending its mileage life. While we moved in that direction, we made the decision to transition the patrol fleet to Chevy Tahoes.*

*From employee budget suggestions, we replaced the Mossberg shotguns with new adjustable stock Remington 870 shotguns. We also added 4 handheld FAA tower radios and implemented the EverBridge notification system to manage incidents. A Quality Improvement Team was established and meets each month under the direction of Captain Ann Walters. These meetings, which are open to all members, allow discussion on ways to improve the work place environment and move the department forward with processes, programs and equipment.*

*Significant events that occurred throughout the year once again put The Tampa International Airport in the international spotlight. We helped facilitate a secure arrival of a young American/Palestinian man from Israel who was being rejoined with his family. The Tampa Bay Area hosted the International Indian Film Awards, which necessitated planning, equipment and protection of arriving personalities. The Airport Authority Team exceeded expectations by safely orchestrating the movement of entertainers and associated persons from their plane to the green carpet event, where they were able to greet their awaiting fans. One event that I think really highlights the cooperation among the departments was a very successful 5K race with over 1500 runners and a record donation to the United Way by the Authority Team.*

*We are fortunate to have great support from our Vice President John Tiliacos, our CEO Joe Lopano and our Board. I am very proud of the accomplishments and I am grateful and appreciative for the hard work and dedication of the entire Department of Public Safety and Security.*

**Chief Paul F. Sireci**  
**Director of Public Safety and Security**  
**Tampa International Airport**

## 2014 Department Highlights



### TIAPD Welcomes a New Deputy Chief

On February 3, 2014, the Tampa International Airport Police Department held a swearing in ceremony to welcome our new Deputy Chief of Police, Andrew Ross. Ross came to us from the Hillsborough County Sheriff's Office and brings with him a wealth of experience in law enforcement operations. Friends and family were in attendance to celebrate his welcome.

Over this past year Deputy Chief Ross has already seen the department go through several changes.

### Tampa International Airport Police Department Remembers 9-11

On September 11, 2014 we gathered to honor and remember those who lost their lives 13 years ago. Tampa Airport Police Deputy Chief Andy Ross led the crowd in a moment of silence, while members from the Honor Guard presented the colors.

Traffic Specialist Frank Correa provided a narrated timeline of the events from that morning.



Special Guest WWII Veteran John Cortese spoke about a tattered US flag and his experience while stationed in Okinawa, Japan.



## Tampa Bay Area Hosts the International Indian Film Awards

On April 21- 26, 2014, Tampa hosted the International Indian Film Awards. This event was an international event which brought thousands of visitors to the Tampa area for a series of award presentations, and ended in a gala event held in Raymond



James Stadium on April 26, 2014. This event marks the first time the IIFA awards were held in the United States, and Tampa chosen as its host city. Besides assisting visitors and maintaining daily operations, members of the police department ensured the safety of the recipients of these awards. Actors, actresses, film directors, and numerous others in the Indian film industry took part in fan meet and greets on the green carpet area on Level 9 in Short Term parking. Providing assistance were patrol units, members of the Criminal Investigations Unit, Professional Standards, and K-9 Unit. There were no major issues and the police department members enjoyed meeting fans and film industry participants from around the world. The fans were very friendly and gracious.



### Members of the Airport Police Department show their support with the ALS Ice Bucket Challenge



## Events of 2014



### Planes, Trains & Automobiles



Investigator Shughart and K-9 Officer Krantz and K-9 Bella attended Planes, Trains and Automobiles. This is a one day event that invites the Tampa Bay community to enjoy the Plant City Airport. There was a

car show, train exhibition and unique static display of aircraft. There was also food, music, free flights for kids, flight simulators, play areas for kids, and much more. Investigator Shughart provided giveaways for over 400 kids at the event.

### 5K Fun Run for United Way



On Saturday, April 26, 2014, Tampa International Airport hosted the second annual Runway Fun Run on Runway 19R-1L.

1500 participants took part in the fun run.

Spectators were permitted access to the area west of the old Air Cargo Facility where they were able to monitor the run. A static display area, which included Police K-9, Bike Unit and Tampa Fire equipment, was made available for public viewing.

Numerous Public Safety and Security personnel volunteered their services to make this a successful event. \$58,000.00 benefited the United Way through registrations fees, sponsorships and airline raffle tickets.

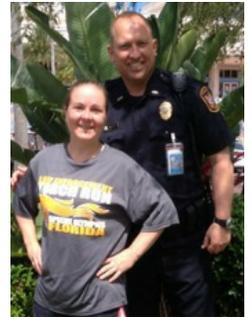
Information provided by Captain Ann Walters

## 2014 Law Enforcement Torch Run



Law enforcement officers from over 300 Florida agencies participated in the state-wide Torch Run

which benefits the Special Olympics Florida. Each year over 5,000 officers carry the torch on a 1500 mile relay through 66 counties in Florida. Funds are generated through contributions from individuals and businesses along the way and through sales of the popular Torch Run T-shirts and caps. They began their journey at Ballast Point Park and continued down Bayshore Boulevard. The group stopped for a photo opportunity at the Pirate Ship Wharf before heading downtown toward the Convention Center.



The Hillsborough county leg of the race was held on April 16, 2014. TIAPD Officer Hallie Pell and TSA Mike Selavaka participated in the run. TIAPD raised \$1380.00 and the combined contributions from Hillsborough County totaled more than \$84,500.00. The final leg of the Florida Law Enforcement Torch Run to open the State Summer Games was held on Friday, May 16, 2014 at the ESPN Wide World of Sports complex at Walt Disney World in Lake Buena Vista, The entrance of the Torch, carried by the Guardians of the Flame, was the highlight of the Opening Ceremony.

### Hundreds Gather to Break Ground on TPA's Historic Master Plan Expansion

More than 500 people gathered under a tent on top of the South Parking Garage at Tampa International Airport to celebrate the official groundbreaking of TPA's historic master plan expansion project. The project will cost \$943 million and will be completed by 2017.





## **Administration and Fiscal Management**

*The Police Administration and Fiscal Management Unit has overall responsibility of records management, uniform crime reporting, budgeting, purchasing, supply and accreditation. Managing an operating budget in excess of \$500,000, the unit maintains a constant supply of equipment and uniforms for officers and traffic specialists.*

*During 2014, the Police Administration and Fiscal Management Unit worked closely with the Aviation Authority Central Records manager to implement FileNet, a new electronic management database. Processes were developed by staff to ensure compliance with state records retention laws. The Unit was tasked with the responsibility of uploading over 3,000 records to include supplements, photos and videos, into the database. The unit also contributed to the development of the police department's new on-line crime reporting system.*

*The Unit also manages the process for maintaining national accreditation through the Commission on Accreditation for Law Enforcement Agencies (CALEA) and will be overseeing the department's third re-accreditation during 2015.*

*Information provided by Administration and Fiscal Management General Manager Aimee Pidgeon*



## **Airport Lost and Found**

*The Lost and Found Section handles an excess of 15,000 items a year. During 2014, a new lost and found database management system was implemented to keep up with the ever expanding number of lost items. The new system is called L-PAS, or Lost Property Administration System. The addition of this system adds functionality, ease of use and an overall much better experience for the customers who inquire about their missing items.*



*Brian Kennedy, Lost & Found Manager and a representative from the "Clothe a Homeless Hero Act" Program*

*Information provided by Lost and Found Manager*

# Airport Operations Center



*In 2014, the Airport Operations Center (AOC) had quite an eventful year filled with great new hires and new technologies. As technology and infrastructure change throughout the Tampa International Airport, the AOC tends to have a role in it. We handle monitoring and manipulation of new systems and become the answering point for the Aviation Authority resources and the many questions that passengers and tenants may have.*

*We have acquired four great new talents that have added a wealth of prior experience both in the public and private sector to our department. The AOC has begun an internal employee appreciation newsletter that has been met with rave reviews. The “Dispatcher Spotlight” showcases an AOC employee and allows their colleagues to get a better understanding of what makes them tick.*

*As the Airport Operations Center recruits valuable new team members, we are also raising our own internal standards by voluntarily aligning our procedures and standards with the premier independent accreditation agency in the field of Public Safety. In 2015, the AOC will seek initial accreditation from The Commission on Accreditation for Law Enforcement Agencies (CALEA).*

*Information provided by Airport Operations Center General Manager Laura Rozansky*

## EverBridge Communications

*Since the EverBridge Mass Notification program was implemented in early 2013, the Authority phones have never quite been the same. EverBridge is a tool that can send a message to multiple recipients via various methods, to insure that all stakeholders are kept informed before, during and after events. From a text message to a phone call, EverBridge continues to try and notify key personnel of real time information of major events at Tampa International Airport. With approximately 900 contacts stored within 60 different scenarios and 600 messages sent to date, it’s easy to say the system has been well utilized. As more and more team members get involved with projects and joint ventures, EverBridge has shown it’s a great tool to share a common message across many recipients.*



## Facility Tours



*Every week, the AOC opens its doors to groups of all types. In collaboration with the Guest Services Tour Program, airport guests have been welcomed into the Incident Command Center as part of their behind the scenes tour.*

*In 2014, the Tampa International Airport gave 70 VIP/Behind the Scene Tours, totaling 1,620 participants with the majority of those tours making a stop at the Airport Operations Center.*



## Tampa International Airport Police Department is Crime Prevention Certified

From January-March, Investigator Wendy Shughart attended a series of Crime Prevention Courses taught by the Florida Crime Prevention Institute. Sessions focused on basic crime prevention, residential and commercial crime prevention. The program provided a wealth of knowledge on how to develop, implement and maintain a crime prevention program. Especially useful for everyday operations, the Commercial Applications Crime Prevention course provided instruction on how to deliver comprehensive security and loss prevention services to our Airport community.



Tampa International Airport's Airport Watch Program operates like a neighborhood watch. People in the airport community know other tenant's habits and can recognize unfamiliar behaviors and help watch for suspicious people and activity. They are able to spot trouble, sometimes before it happens.

**It's your airport. Help keep it safe!**

## America's Night Out Against Crime



On Tuesday, August 5, 2014, Tampa International Airport Police Crime Prevention and K-9 Units participated in "America's Night Out Against Crime" along with the rest of the nation. This event continues to heighten awareness and strengthen participation in anti-crime efforts throughout communities nationwide. The event was a hit for TIA travelers and employees. The Crime Prevention Unit also conducted several training classes for TIA stakeholders. Distracted Driving was presented in June, Community Policing in July and August, and Active Shooter for United Airlines was presented in August. All classes were taught by Investigator Wendy Shughart.



Information provided by Investigator Wendy Shughart

# Professional Standards Unit

The Professional Standards Unit conducts background investigations on all new applicants, police applicant testing, Internal Affairs investigations and administrative inquiries. During 2014, the unit processed the following:

Compliments	74
Complaints	13
Internal Affairs Investigations	2
Administrative Inquiries	1

## Recruitment

The Professional Standards Unit also participates in recruitment activities. During 2014, PSU attended job fairs held at Hillsborough Community College and also attended a Security Forces Job Fair at MacDill Air Force Base.



## Training

The department is a member of the Regional Training Consortium in conjunction with Hillsborough Community College and other Tampa Bay police agencies, which provides training for all police officers in our region through a state trust fund.

Through the Training Consortium, the department identified specific classes to benefit officers and was able to enroll twenty officers in classes to include: Field Training Officer, Physical Surveillance, Speed Measurement, Kinesics, Internet Investigations, Sex Crimes, Taser Instructor and Vehicle Operations.

Information provided by Lieutenant Pawloski, Sergeant Baucom and Investigator Wendy Shughart



Police applicant (Marisol Valdes) performing the Physical Abilities Test (PAT)

Training hours for department personnel totaled 4,400 hours. Training during 2014 was varied as each High Liability Training (HLT) session focused on a different aspect of police work, while meeting the requirements for FDLE. The training sessions were held quarterly ensuring our officers are among the best trained in the Tampa Bay Region.

Some of the training included Baker Act, TASER, Evidence, Hurricane Awareness, Response to Active Shooter, Use of Force, CPR and Defensive Tactics.

The department also trained for International Indian Film Awards(IIFA) which was held here in Tampa. The training included crowd control, dealing with the media, cultural awareness, and motorcade operations.

### 2014 Training Activity (Hours)

In-Service Training	1553
Specialized Training	2222.98
CJSTC Online Training	138
Roll Call Training	366.5
Orientation Training	220

# Criminal Investigations Unit

## Criminal Investigations Unit Sergeant



The Criminal Investigations Unit welcomes a new Sergeant. Sergeant Barry began her career with the Authority in 2002 as a law enforcement officer and was promoted to Corporal in 2010. She's received numerous commendations and awards to include Officer of the Quarter in 2013 and Officer of the Year for 2013-2014. Monique has obtained her Associates Degree from Pasco Hernando Community College in 2009 and currently attends the University of South Florida.

## Evidence and Property

In 2014, the Evidence Section received and processed 462 evidence items related to 330 cases. Currently there are 1170 items in evidence inventory, at the end of 2014, evidence related to 232 cases was purged and destroyed from the total inventory based on the disposition of the case.

Information provided by Sergeant Monique Barry

## Multiple Baggage Thefts

After receiving notification of four baggage thefts, CIU immediately continued with patrol's initial investigation. Within a few hours, detectives positively identified both suspects and responded to their residence for interviews. While interviewing the suspects, detectives received several incriminating statements and learned that there were six additional victims that had not yet reported the thefts to police.

Detectives convinced the suspects to return the stolen property to TIAPD. A short time later, both suspects responded to TIAPD with stolen luggage. During interrogations the suspects confessed to the thefts.

The combined effort resulted in the arrests of the suspects merely hours after notification of the crimes. TIAPD was able to return the majority of the stolen property (much of it sentimental) to the victims, with a recovery value of approximately \$27,000.00.



The Criminal Investigations Unit proved to have another busy year with an 88.5 % clearance rate for 2014.

### 2014 Statistics

Assigned Cases	123
Cleared Cases	139



## 2014 Patrol Activity

<i>Service Calls, Directed Patrols, Self Initiated Activity</i>	88484
<i>Arrests (DUI/Criminal Traffic)</i>	27
<i>Arrests (Narcotics)</i>	30
<i>Arrests (Persons Crimes)</i>	22
<i>Arrests (Property Crimes)</i>	40
<i>Arrests (Warrants)</i>	68
<i>Arrests (Weapons)</i>	23
<i>Arrests (Other)</i>	22
<i>Burglary Auto</i>	2
<i>Criminal Traffic Citations</i>	174
<i>Disturbances</i>	249
<i>Failure to Redeliver</i>	27
<i>Medical Incidents</i>	1372
<i>Non-Criminal Traffic Citations</i>	311
<i>Property Theft</i>	107
<i>Stolen Vehicle (Rental)</i>	16
<i>Theft from Baggage Areas</i>	24
<i>Traffic Accidents</i>	268
<i>Traffic Warnings</i>	2701



## Patrol Division Responsibilities

The Tampa International Airport Police Department is a full-service, nationally accredited law enforcement agency comprised of 66 sworn police officers. The Airport Police Department's Patrol Division has a myriad of duties, which is to provide traditional law enforcement services in addition to enforcing federal regulations associated with transportation security.

The primary functions of the patrol force are: proactive patrol, crime prevention activities, investigation of crimes, traffic law enforcement, maintenance of public order, provision of emergency services, response to requests for services. Calls range from medicals, weapons at security screening, lost and found, assist persons, and all other calls for service.



## Officer Dietz graduates from the TSA Handler School

Officer Traci Dietz graduated from Transportation Safety Administration's (TSA's) canine handler school under the National Explosive Detection Canine Team Program. The school was ten weeks long at Lackland Air Force Base in San Antonio, TX. Her new partner, Vika, is a female German Shepard.



## K-9 Unit Activity

Every year, the K-9 teams must re-certify under the guidelines of TSA's National Explosives Detection Canine Training Program. Both teams that certified this year, Officer Krantz/K-9 Bella, and Officer Maggiacomo/K-9 Yyolkin, passed their evaluations with a score of 100%. (From left: Bob Porter, Gina Maggiacomo, TSA Evaluator Anthony Martinez, Stephen Krantz, Sergeant Bob Thomson)

### 2014 K-9 Activity

Aircraft Searches	64
Baggage Searches	2494
Cargo Searches	1351
Demonstrations	42
Random Searches	973
Terminal Searches	240
Vehicle Searches	4517
Requested Searches	290
K-9 Call Outs	14



K-9 Officer Maggiacomo and Evidence Technician McGuinness participated in the Great American Teach In by attending a school in the Tampa Bay Area to speak about the airport and their roles in the Police Department. They provide tips on safety, promoted careers in public safety and K-9 Officer Maggiacomo showcased her dog Yyolkin.

Information provided by K-9 Sergeant Bob Thomson

# TRAFFIC DIVISION



The Traffic Division had another busy year by helping to support police efforts on both the IRS Detail at the Airport Post Office and incoming celebrities for the International Indian Film Academy awards.

The Airport Master Plan has brought along with it some changes to the arrival drive operating procedures.

The employee bus stop had to relocate from red departures to red arrivals. This could only be successful with Traffic Specialists managing traffic in the vicinity of the bus stop, to ensure that the bus arrives and departs on schedule.

Demolition of the quad deck has forced the rental car agencies, taxis and busses to change their normal traffic patterns. In order to facilitate the flow of traffic in the area of blue arrivals, a Traffic Specialist has been assigned to direct traffic at that intersection.

Holiday traffic was very heavy this season with an increase of 13% from 2013. Despite the increase in vehicles and pedestrians, the Traffic Division managed each drive proactively maintaining the flow of traffic.



Information provided by Traffic Manager Robert Rinehart

Traffic CheckPoint SR-3 received a makeover with new paint inside and out, new flooring and a rebuilt desktop.



## Traffic Division Changes

The Traffic Division saw several personnel changes this year. Robert Rinehart was promoted to Traffic Manager, several Traffic Specialists retired and there were some great additions the traffic team. Several members of our traffic team were recognized for their performance.

The Aviation Authority rolled out the new Customer Service Training Program and traffic personnel were ready to find ways to improve their customer service performance. Nine traffic personnel completed the program this year along with many other courses in personal development.



# Awards & Excellence



## **Officer of the Year Detective Sergeant Monique Barry**



*Corporal Monique Barry was honored with other local heroes at the 20th Sykes "Our Heroes Luncheon" on May 28, 2014 at the Tampa Convention Center. Corporal Barry initiated an investigation involving the theft of personal property left on aircraft by patrons. Her investigation led to the confession and arrest of three suspects and the closure of seven cases, with charges of Grand Theft Property, Petit Theft Property, Dealing in Stolen Property, and False Information to a Pawn Broker.*

*Corporal Barry also led an investigation involving the theft of rental vehicles. Her investigation resulted in the arrest of a suspect who confessed to four counts of Grand Theft Auto (total value of property stolen and recovered was approximately \$138,000.00). She continued the investigation leading Corporal Barry to a second suspect. She then presented sufficient evidence to obtain an arrest warrant of that suspect. Once the suspect was arrested he admitted to stealing over thirty vehicles within the last six months. These are but two examples of the tenacity and dedication to duty of Corporal Monique Barry who we proudly selected as the Officer of the Year.*

*Corporal Monique Barry was promoted to Sergeant of the Criminal Investigations Unit on 10/19/2014.*

## **Exceptional Duty**

*Airport Operations Center Manager Chris Giokas  
Corporal Derek Wood*

## **Life Saving**

*Officer Bob Porter*

## **Criminal Investigations Unit receives Special Unit Award**



*The Criminal Investigations Unit (CIU) strives to keep the Tampa International Airport a secure location for patrons to utilize for their travel arrangements. The detectives in CIU have conducted numerous sensitive and high profile investigations. CIU has consistently maintained a high clearance rate which reflects the extraordinary skills of the detectives.*

# Awards & Excellence

## Officer of the Quarter



Officer  
Steve McDonald



Officer  
Oliver Jones



Officer  
Darrell Colestock



Officer  
Lane Gove

## Civilian of the Quarter



AOC Manager  
James Parker

Sr. Traffic Specialist  
Steve Lee



AOC Manager  
Shannon Boos



Public Safety  
Dispatcher Tonya  
Haigler



## Certificates of Appreciation

Lieutenant Teri Uno  
Sergeant Monique Barry  
Corporal Derek Wood  
Officer James Basnight  
Officer Jimmie Bizzle  
Officer Terrence Cottman  
Officer Bradley Dilley  
Officer Valerie Finley  
Officer Matt Martinez  
Officer Steve McDonald  
Officer Chris Reggi  
Detective Kevin Durkin  
Detective Matt Ewing

Administrative Specialist Trish Jeanfils  
Traffic Supervisor Carlos Sanabria  
Traffic Specialist Merry Jo Carper  
Traffic Specialist Frank Correa  
Traffic Specialist Alberto Venegas  
Traffic Specialist Joseph Zotomayor  
Public Safety Dispatcher Brandon Bolden  
Public Safety Dispatcher Evelyn Haggerty  
Public Safety Dispatcher Megan Jaufman  
Public Safety Dispatcher JayeOlivia Scoggins  
Operations Dispatcher Everett Messier  
Operations Dispatcher Rebecca Livesay  
Operations Dispatcher Warren Stone

Awards Information provided by Lieutenant Teri L. Uno

# Personnel Updates

## 2014 New Police Officers

*Deputy Chief Andrew Ross*

*Officer Indira Canetes-Villafranca*

*Officer Steven Soto*

*Officer Jean Tremblay*

*Officer Damien Schmidt*

*Officer Bradley McAnally*



## 2014 Promotions

*Captain Ann Walters*

*Lieutenant Teri Uno*

*Sergeant Monique Barry*

*Sergeant Walter Scoville*

*Corporal Luis Flores*

*Corporal Derek Wood*

*Traffic Manager Bob Rinehart*

*Sr. Traffic Specialist Steve Lee*



## Airport Operations Center Dispatchers

*Kelly Britt*

*Luis Renza*

*Robert Furman*

*Michael Patty*

## Traffic Specialists

*John Corey*

*Larry Walker*

*Bob Kuster*

*Terry Tegeler*

*Don Andrukat*

*Ronald Ortiz*

## 2014 Retirements

*Deputy Chief Richard Osborn*

*Detective Sergeant Dave Millward*

*Traffic Specialist Ronald Dotson*

*Traffic Specialist James Sampson*

*Traffic Specialist Carlos Sanabria*

*Photographs courtesy of Tampa International Airport Department of Public Safety & Security*



*Tampa International Airport  
Department of  
Public Safety & Security Department  
4160 George J. Bean Parkway  
Tampa, Florida 33607  
813-870-8700  
[www.tampaairport.com](http://www.tampaairport.com)*