

Notice of Intent to Award a Sole Source Procurement

Notice is hereby given that the Hillsborough County Aviation Authority (Authority) intends to negotiate and award a sole source agreement with Airports Council International (ACI) for the purchase of the Airport Service Quality (ASQ) Survey, a comprehensive passenger survey benchmarking program. The Authority intends to begin negotiations with ACI on or about October 28, 2026.

The ACI ASQ program is a highly specialized, proprietary membership service offered exclusively by ACI to its members. ACI has full ownership and control of the ASQ program on behalf of the airport industry and is the only entity authorized to provide participation in this program. The Authority, as a member of ACI, requires continued participation in ACI's ASQ program and related airport customer experience accreditation services to measure passenger satisfaction, benchmark performance against peer airports, and support customer experience improvements.

Companies who believe they can meet or exceed the above stated requirements must provide, in writing, convincing technical data sufficient to support their position. Responses to this notice will be used to determine whether bona fide competition exists. Send written responses to the Hillsborough County Aviation Authority, Tampa International Airport, SkyCenter One, 5411 SkyCenter Dr., Tampa, Florida 33607, Attention: Surendra Samlalsingh, Senior Procurement Agent. For further information, email SSamlalsingh@tampairport.com. Responses must be received by October 28, 2026, at 2:00 p.m. ET.