

EXHIBIT C**LexisNexis Risk Solutions Data Protection Addendum**

Last Updated: November 20, 2025

This Data Protection Addendum ("DPA") forms part of the agreement ("Agreement") between the LexisNexis Risk Solutions entity or entities ("LNRS") under which LNRS provides Customer or Licensee (as defined in the Agreement and hereinafter "Customer") and, if applicable, its Affiliates certain products or services ("Services") and in which this DPA is referenced.

I. Definitions

1. "Data Protection Laws" means all applicable privacy and data protection laws, rules, regulations, decrees, orders and other government requirements.
2. The terms "controller", "personal data", "processing" and "data subject" will have the same meanings ascribed to them in the Data Protection Laws, and where the Data Protection Laws use equivalent or corresponding terms, such as "personal information" instead of "personal data," they will be read herein as the same.

II. Scope

This DPA applies to the processing of personal data each Party receives from the other and, if applicable, its Affiliates under the Agreement, excluding any personal data that either Party is processing on behalf of the other.

III. Party Roles and Restrictions

1. The Parties acknowledge that each separately and independently determines the purposes and means of processing and, therefore, each is an independent controller of the personal data. The Parties do not and will not process the personal data as joint controllers.
2. Each Party will comply with its obligations under the Data Protection Laws, and each Party will be individually and separately responsible for its own compliance. Nothing in this DPA will modify any restrictions applicable to either Party's rights to use or otherwise process the personal data under the Agreement.
3. Customer agrees that the personal data received by LNRS has been collected, transferred, and otherwise processed in accordance with the Data Protection Laws, including by providing information set out in the applicable LexisNexis Risk Solutions Processing Notice at <https://risk.lexisnexis.com/corporate/processing-notices>.
4. Customer agrees that LNRS is processing any authentication details, account data, usage data, service logs, and other personal data processed as necessary to provide, manage or secure the Services subject to the LexisNexis Risk Solutions Privacy Policy at <https://risk.lexisnexis.com/corporate/privacy-policy>.
5. Customer agrees that personnel that are processing any personal data will receive appropriate privacy training (including as may be required by the Data Protection Laws).

IV. Data Subject Rights

Each Party will be responsible for responding to inquiries from data subjects. Neither Party has any obligation to notify the other of a request from a data subject or to respond on the other Party's behalf.

V. Assistance

Each Party will cooperate with and assist the other as reasonably required to enable the other Party to comply with its obligation under the Data Protection Laws, taking into account the nature of processing and the information available to the Party.

VI. Cross-border Transfer

Each Party will ensure that, to the extent that any personal data is transferred by the Party to another country, such transfer will be subject to appropriate safeguards that provide an adequate level of protection in accordance with the Data Protection Laws.

VII. Jurisdiction-Specific Terms

To the extent that either Party is processing any personal data originating from or otherwise subject to the Data Protection Laws of any of the jurisdictions listed below, the terms specified therein with respect to the applicable jurisdiction(s) apply in addition to the foregoing terms.

European Economic Area, United Kingdom and Switzerland

1. To the extent that either Party transfers personal data from the European Economic Area (“EEA”), the United Kingdom (“UK”) or Switzerland to the other Party located outside the EEA, UK or Switzerland, unless the Parties may rely on an alternative transfer mechanism or basis under the Data Protection Laws, the Parties will be deemed to have entered into the standard contractual clauses approved by the European Commission Implementing Decision (EU) 2021/914 of 4 June 2021 available at http://data.europa.eu/eli/dec_impl/2021/914/oj (“Clauses”) in respect of such transfer, whereby:
 - a. the receiving Party is the “data importer” and the other Party is the “data exporter”;
 - b. Module One applies, Modules Two, Three and Four, the footnotes, Clause 11(a) Option and Clause 17 Option 2 are omitted, and the applicable annexes are completed respectively with the information set out in the DPA and the Agreement (as applicable);
 - c. the “competent supervisory authority” is the supervisory authority in Ireland;
 - d. the Clauses are governed by the law of Ireland;
 - e. any dispute arising from the Clauses will be resolved by the courts of Ireland; and
 - f. if there is any conflict between the terms of the Agreement and the Clauses, the Clauses will prevail.
2. In relation to transfers of personal data from the UK, the Clauses as implemented under section 1 above will apply subject to the following modifications:
 - a. the Clauses are amended as specified by Part 2 of the UK International Data Transfer Addendum to the EU Commission Standard Contractual Clauses issued under Section 119A(1) of the UK Data Protection Act 2018 available at <https://ico.org.uk/media2/migrated/4019539/international-data-transfer-addendum.pdf>, as may be amended or superseded from time to time (“UK Addendum”);
 - b. tables 1 to 3 in Part 1 of the UK Addendum are completed respectively with the information set out in the DPA and the Agreement (as applicable); and
 - c. table 4 in Part 1 of the UK Addendum is completed by selecting “neither party”.
3. In relation to transfers of personal data from Switzerland, the Clauses as implemented under section 1 above will apply subject to the following modifications:
 - a. references to “Regulation (EU) 2016/679” shall be interpreted as references to the Swiss Federal Act on Data Protection (“FADP”);
 - b. references to specific Articles of “Regulation (EU) 2016/679” shall be replaced with the equivalent article or section of the FADP;

- c. references to “EU”, “Union”, “a Member State” and “Member State law” shall be replaced with references to “Switzerland” or “Swiss law”, as applicable;
- d. the term “member state” shall not be interpreted in such a way as to exclude data subjects in Switzerland from the possibility of accessing their rights;
- e. Clause 13(a) and Part C of Annex I are not used and the “competent supervisory authority” is the Swiss Federal Data Protection Information Commissioner;
- f. the Clauses are governed by the law of Switzerland; and
- g. any dispute arising from the Clauses will be resolved by the courts of Switzerland.

Latin America

[LATAM Addendum](#)

Middle East and Africa

[MEA Addendum](#)

United States

[U.S. Privacy Laws Addendum](#)

EXHIBIT D**LexisNexis Risk Solutions Data Processing Addendum**

Last Updated: November 20, 2025

This Data Processing Addendum ("DPA") forms part of the agreement ("Agreement") between the LexisNexis Risk Solutions entity or entities ("LNRS") under which LNRS provides Customer or Licensee (as defined in the Agreement and hereinafter "Customer") and, if applicable, its Affiliates certain products or services ("Services") and in which this DPA is referenced.

I. Definitions

1. "Data Protection Laws" means all applicable privacy and data protection laws, rules, regulations, decrees, orders and other government requirements.
2. The terms "personal data", "personal data breach", "processing", "processor," and "data subject", will have the same meanings ascribed to them in the Data Protection Laws, and where the Data Protection Laws use equivalent or corresponding terms, such as "personal information" instead of "personal data," they will be read herein as the same.

II. Scope

This DPA applies to the processing of personal data by LNRS on behalf of Customer and, if applicable, Customer Affiliates under the Agreement.

III. Scope of Processing

1. Processing by LNRS will be governed by this DPA, in particular, LNRS will process the personal data only on documented instructions from Customer, including with regard to transfers of personal data to a third country or an international organisation, unless required to do so by applicable law to which LNRS is subject; in such a case, LNRS will inform Customer of that legal requirement before processing, unless that law prohibits LNRS from doing so on important grounds of public interest.
2. The subject matter of the processing is the personal data provided in respect of the Services under this Agreement. The duration of the processing is the duration of the provision of the Services under the Agreement until disposal of the personal data in accordance with the Agreement. The nature and purpose of the processing is in connection with the provision of the Services under the Agreement. The types of personal data processed are those submitted to LNRS by or at the direction of Customer as part of the Services. The categories of data subjects are those whose personal data is submitted to LNRS by or at the direction of Customer as part of the Services.
3. The Agreement, including this DPA, along with Customer use and configuration of the Services, are the complete and final documented instructions to LNRS for the processing of the personal data. Additional or alternate instructions must be agreed upon separately by the parties. LNRS will ensure that its personnel engaged in the processing of the personal data will process such data only on documented instructions provided by Customer, unless required to do so by applicable law.

IV. Confidentiality

LNRS will ensure that persons authorised to process the personal data have committed themselves to confidentiality or are under an appropriate statutory obligation of confidentiality.

V. Security of Processing

1. Taking into account the state of the art, the costs of implementation and the nature, scope, context and purposes of processing as well as the risk of varying likelihood and severity for the rights and freedoms of natural persons, Customer and LNRS will implement appropriate technical and

organisational measures to ensure a level of security appropriate to the risk, as described in the Agreement and including inter alia as appropriate:

- (a) the pseudonymisation and encryption of personal data;
 - (b) the ability to ensure the ongoing confidentiality, integrity, availability and resilience of processing systems and services;
 - (c) the ability to restore the availability and access to personal data in a timely manner in the event of a physical or technical incident; and
 - (d) a process for regularly testing, assessing and evaluating the effectiveness of technical and organisational measures for ensuring the security of the processing.
2. In assessing the appropriate level of security, account will be taken in particular of the risks that are presented by processing, in particular from accidental or unlawful destruction, loss, alteration, unauthorised disclosure of, or access to personal data transmitted, stored or otherwise processed.
 3. Customer and LNRS will take steps to ensure that any natural person acting under the authority of Customer or LNRS who has access to personal data does not process data except on instructions from Customer unless he or she is required to do so by applicable law.
 4. Notwithstanding any provision to the contrary, LNRS may modify or update its security measures at its discretion provided that such modification or update does not result in a material degradation in the protection offered by the Agreement.

VI. Sub-processing

1. Customer hereby provides LNRS with general authorisation to engage other processors for the processing of personal data in accordance with this DPA. LNRS will maintain a list of such processors at <https://risk.lexisnexis.com/corporate/dpa/sub-processors>, which LNRS may update from time to time. At least 14 days before authorising any new such processor to process the personal data, LNRS will update such list on its website. Customer may object to the change without penalty, subject to the Agreement's dispute resolution process or any applicable refund or termination rights Customer may have under the Agreement.
2. Where LNRS engages another processor for carrying out specific processing activities on behalf of Customer, the same data protection obligations as set out in this DPA will be imposed on that other processor by way of a contract or under the Data Protection Laws. Where that other processor fails to fulfil those data protection obligations, LNRS will (subject to the terms of the Agreement) remain fully liable to Customer for the performance of that other processor's obligations.

VII. Data Subject Rights

1. Taking into account the nature of the processing, LNRS will assist Customer by appropriate technical and organisational measures, insofar as this is possible, for the fulfilment of Customer's obligation to respond to requests for exercising the data subject's rights.
2. LNRS will, to the extent legally permitted, promptly notify Customer of any data subject requests received by LNRS and reasonably cooperate with Customer to fulfil its obligations under the Data Protection Laws in relation to such requests. Customer will be responsible for any reasonable costs arising from LNRS providing assistance to Customer to fulfil such obligations.

VIII. Assisting the Customer

LNRS will assist Customer in ensuring compliance with data security, personal breach notification and other obligations as required under the Data Protection Laws, taking into account the nature of processing and the information available to LNRS.

IX. Termination of Processing

Upon the expiration or termination of Customer's use of the Services, unless applicable law requires storage of the personal data, Customer instructs LNRS to delete or return the personal data in accordance with the terms and timelines, if any, for the Services set forth in the Agreement. Where the Agreement provides Customer the choice to delete or return the personal data and Customer does not make that choice within 30 days following the termination of the Agreement, Customer hereby instructs LNRS to delete the personal data, unless applicable law requires storage of the personal data. In such cases, LNRS will delete the personal data as soon as practicable.

X. Audits

The rights for conducting audits are set forth in the Agreement. In the absence of such requirements in the Agreement, where the Data Protection Laws so require, audits will be: (i) subject to the execution of appropriate confidentiality or non-disclosure agreements; (ii) conducted no more than once per year, unless a demonstrated reasonable belief of non-compliance with the Agreement has been made, upon 30 days written notice and having provided a plan for such review; and (iii) be conducted at a mutually agreed upon time, place, and manner.

XI. Cross-border Transfer

LNRS will ensure that, to the extent that any personal data originating from Customer's country is transferred by LNRS to another country such transfer will be subject to appropriate safeguards that provide an adequate level of protection in accordance with the Data Protection Laws.

XII. Personal Data Breach

LNRS will notify Customer without undue delay after becoming aware of a personal data breach involving personal data processed under this DPA and will reasonably respond to Customer's request for further information so that Customer may fulfil its obligations under the Data Protection Laws.

XIII. Records of Processing Activities

LNRS will maintain all records required by the Data Protection Laws and, to the extent applicable to the processing of the personal data on behalf of Customer, make them available as required.

XIV. Lawful Basis for Processing

Customer warrants that, where required by the Data Protection Laws, it has provided notice to any and all data subjects and has received requisite consent from the data subject or its legally authorised representative or guardian.

XV. Jurisdiction-Specific Terms

To the extent that LNRS is processing any personal data originating from or otherwise subject to the Data Protection Laws of any of the jurisdictions listed below, the terms specified therein with respect to the applicable jurisdiction(s) apply in addition to the foregoing terms.

European Economic Area, United Kingdom and Switzerland

1. To the extent that Customer transfers personal data from the European Economic Area (“EEA”), the United Kingdom (“UK”) or Switzerland to LNRS located outside the EEA, UK or Switzerland, unless the parties may rely on an alternative transfer mechanism or basis under the data protection laws, the parties will be deemed to have entered into the standard contractual clauses approved by the European Commission Implementing Decision (EU) 2021/914 of 4 June 2021 available at http://data.europa.eu/eli/dec_impl/2021/914/oj (“Clauses”) in respect of such transfer, whereby:
 - a. Customer is the “data exporter” and LNRS is the “data importer”;
 - b. the footnotes, Clause 9(a) Option 1, Clause 11(a) Option and Clause 17 Option 1 are omitted, the time period in Clause 9(a) Option 2 is 14 days, and the applicable annexes are completed respectively with the information set out in the DPA and the Agreement;
 - c. to the extent that Customer acts as a controller and LNRS acts as a processor, Module Two applies and Modules One, Three and Four are omitted, and to the extent that each party acts as a processor, Module Three applies and Modules One, Two and Four are omitted;
 - d. the “competent supervisory authority” is the supervisory authority in Ireland;
 - e. the Clauses are governed by the law of Ireland;
 - f. any dispute arising from the Clauses will be resolved by the courts of Ireland; and
 - g. if there is any conflict between the terms of the Agreement and the Clauses, the Clauses will prevail.

2. In relation to transfers of personal data from the UK, the Clauses as implemented under section 1 above will apply subject to the following modifications:
 - a. the Clauses are amended as specified by Part 2 of the UK International Data Transfer Addendum to the EU Commission Standard Contractual Clauses issued under Section 119A(1) of the UK Data Protection Act 2018 available at <https://ico.org.uk/media2/migrated/4019539/international-data-transfer-addendum.pdf>, as may be amended or superseded from time to time (“UK Addendum”);
 - b. tables 1 to 3 in Part 1 of the UK Addendum are completed respectively with the information set out in the DPA and the Agreement (as applicable); and
 - c. table 4 in Part 1 of the UK Addendum is completed by selecting “neither party”.

3. In relation to transfers of personal data from Switzerland, the Clauses as implemented under section 1 above will apply subject to the following modifications:
 - a. references to “Regulation (EU) 2016/679” shall be interpreted as references to the Swiss Federal Act on Data Protection (“FADP”);
 - b. references to specific Articles of “Regulation (EU) 2016/679” shall be replaced with the equivalent article or section of the FADP;
 - c. references to “EU”, “Union”, “a Member State” and “Member State law” shall be replaced with references to “Switzerland” or “Swiss law”, as applicable;
 - d. the term “member state” shall not be interpreted in such a way as to exclude data subjects in Switzerland from the possibility of accessing their rights;
 - e. Clause 13(a) and Part C of Annex I are not used and the “competent supervisory authority” is the Swiss Federal Data Protection Information Commissioner;
 - f. the Clauses are governed by the law of Switzerland; and
 - g. any dispute arising from the Clauses will be resolved by the courts of Switzerland.

Latin America

[LATAM Addendum](#)

Middle East and Africa

[MEA Addendum](#)

United States

[U.S. Privacy Laws Addendum](#)

Agreement



Order Details	
Order Reference:	CR-MR Hillsborough-REN2026
Order Created:	18-Dec-2025
Initial Term Start Date:	1-Mar-2026
Initial Term End Date:	28-Feb-2029
Account Manager:	Michael Romero
Telephone:	469-704-4625
Email:	michael.romero@cirium.com

Year of Contract	Fees per Year (USD)
Contract Year 1 (March 1, 2026 through February 28, 2027)	96,342.69
Contract Year 2 (March 1, 2027 through February 29, 2028)	100,196.40
Contract Year 3 (March 1, 2028 through February 28, 2029)	104,204.26
Renewal Option Contract Year 1 (March 1, 2029 through February 28, 2030)	108,372.43
Renewal Option Contract Year 2 (March 1, 2030 through February 28, 2031)	112,707.32
Additional Users	\$3,500.00 per User per Year of Agreement

The Initial Term of this Agreement is three (3) years, with the option to extend for two (2) further 1-year periods (each, a "Renewal Option"). Each year of the multi-year term runs consecutively from the Agreement start date (above). Unless otherwise terminated in accordance with the Terms, at the end of the second Renewal Option, this Agreement shall terminate and shall not renew further unless otherwise mutually agreed in writing by the parties.

	Invoice Details (update if incorrect)	Key Decision Maker
Customer Name (Legal Name):	Hillsborough County Aviation Authority	Hillsborough County Aviation Authority
Name:	Accounts Payable	Alex Heiter
Job Title:		Director of Air Service Development
Contact Number:	(813) 870-7843	8136764309
Contact Email:	payables@tampaairport.com	AHeiter@tampaairport.com
Address:	Tampa International Airport P.O. Box 22287 Tampa FL 33622-2287 United States	Tampa International Airport P.O. Box 22287 Tampa FL 33622-2287 United States
Purchase Order Number:		
Tax ID (VAT,GST,TIN, ABN):		
Tax Exempt:	Yes	Yes

Terms and Conditions

PLEASE ENSURE ALL THE DETAILS ON THIS FORM ARE CORRECT AS INVOICES WILL BE ISSUED BASED ON THESE. PLEASE NOTE THIS IS NOT AN INVOICE.

By accepting this Agreement you are agreeing to the terms and conditions (“**Terms**”) annexed to this Agreement including Parts A (Core Terms), B (Data Terms), and F (Generative AI Product Terms) of the LNRS Terms and Conditions, Exhibit A (Affidavit of Compliance with Anti-Human Trafficking Laws), and Exhibit B (Foreign Country of Concern Attestation (PUR 1355)), which shall replace the Master Services Contract between the parties dated 1st March 2021. This Agreement and the Terms prevail over any terms and conditions in a customer purchase order, whether dated or submitted before or after the date of this Agreement.

LNRS may refuse any order. Unless otherwise specified herein, defined terms in this Agreement have the meanings given to them in the Terms. In the event of a conflict between this Agreement and the Terms, this Agreement shall prevail. References in the Terms to “LNRS” or “Cirium” are references to LNRS Data Services Inc. trading as ‘Cirium’ (the Cirium legal entity set out in the footer of this Agreement).

Payment Term: 30 days, Billing Frequency: Annual.

Term. This Agreement will begin on March 1, 2026, and continue through February 28, 2029 (Initial Term), unless terminated earlier as provided herein or extended as provided in the subsection below entitled Renewal Option (such Initial Term, plus any such Renewal Term, referred to as “Term”).

Renewal Option. Notwithstanding anything to the contrary in the Terms, if neither party is in default of any terms of this Agreement and if LNRS and Customer have performed all obligations of the Terms, covenants and conditions herein contained, and this Agreement has not been otherwise terminated in accordance with the Terms, this Agreement may be renewed in accordance with the Terms for two (2), one (1) year periods subsequent to the end of the Initial Term (each additional term hereinafter referred to as Renewal Term) upon written approval by the Vice President of Procurement. Such renewal will be effective by letter without formal amendment to this Agreement. If all such Renewal Terms are approved by the Customer, this Agreement will have a final termination date of February 28, 2031.

Passenger Rights Claims. Customer may not use Licensed Content for any passenger rights claims action, including but not limited to actions pursuant to EU Regulation 261/2004.

Online Tool Subscriptions. Where this Agreement includes a license to an online tool subscription Product, Customer may, notwithstanding any provision to the contrary contained in the Terms, include small extracts of Licensed Content in presentations to its own customers and prospects on an ad-hoc basis, provided that the Customer accompanies such extracts with the following citation and disclaimer: "Data Source: Cirium. Cirium disclaims all liability relating to or arising out of any third-party use of its data and other content to the fullest extent permissible by law."

DOT Requirements. Where this Agreement includes Diiio Products and where Customer receives U.S. Department of Transportation (“DOT”) Origin and Destination Data including DB1B data (“O&D Data”) via the Products, all U.S. users must complete a Certification to Protect Restricted-Release Aviation Economic Information (“DOT Certification”), available via the Office of Airline Information at the DOT’s Bureau of Transportation Statistics site, or by request to Cirium. Customer acknowledges that its non-U.S. users may not be permitted access to international O&D Data but may be permitted to access U.S. domestic O&D Data; Customer is responsible for completion of all required DOT Certification forms and to obtain all necessary approvals from the DOT as appropriate and required for its use of the O&D Data.

For and on behalf of Hillsborough County Aviation Authority		For and on Behalf of LNRS Data Services Inc, trading as Cirium	
Signature:		Signature:	DocuSigned by: <i>Mike Malik</i>
Name:		Name	6346C8F1552544C... Mike Malik
Job Title:		Job Title:	Chief Marketing Officer
Date:		Date:	2/2/2026

SCHEDULES

Schedule A

Products
Product Name / Licensing Attributes
<p>Dio Mi Number of Authorized Users: 7; Department: Air Service Development; Location: Tampa, FL; Permitted Affiliates: N/A; Permitted Use: Customer is permitted to use the Product for internal analysis and resource planning purposes for Tampa International Airport. Customer is not permitted share or resell access to the Products or Licensed Content to any third party.</p>
<p>Cirium - Scenario Planner add-on for Dio Mi/SRS Number of Authorized Users: 7; Department: Air Service Development; Location: Tampa, FL; Permitted Affiliates: N/A; Permitted Use: Customer is permitted to use the Product for internal analysis and resource planning purposes for Tampa International Airport. Customer is not permitted share or resell access to the Products or Licensed Content to any third party.</p>
<p>Cirium - FM Traffic Number of Authorized Users: 7; Department: Air Service Development; Location: Tampa, FL; Permitted Affiliates: N/A; Permitted Use: Customer is permitted to use the Product for internal analysis and resource planning purposes for Tampa International Airport. Customer is not permitted share or resell access to the Products or Licensed Content to any third party.</p>
<p>Cirium - Fleet add-on for Dio Mi/SRS Number of Authorized Users: 7; Department: Air Service Development; Location: Tampa, FL; Permitted Affiliates: N/A; Permitted Use: Customer is permitted to use the Product for internal analysis and resource planning purposes for Tampa International Airport. Customer is not permitted share or resell access to the Products or Licensed Content to any third party.</p>
<p>Dio Advance Bookings Number of Authorized Users: 2; Department: Air Service Development; Location: Tampa, FL; Permitted Affiliates: N/A; Permitted Use: Customer is permitted to use the Product for internal analysis and resource planning purposes for Tampa International Airport. Customer is not permitted share or resell access to the Products or Licensed Content to any third party.</p>

ANNEX 1 – TERMS AND CONDITIONS*v1.4_Jan-2025 (as negotiated)***DEFINITIONS AND INTERPRETATION**

The definitions listed below in this Section and those contained elsewhere in this Agreement shall apply in this Agreement:

- i. **Affiliate** means with respect to LNRS, any Person directly or indirectly Controlling or Controlled by, or under direct or indirect common Control with such Person.
- ii. **Agreement** means the Agreement, these terms, and all annexes, appendices and schedules to the Agreement, as amended from time to time in accordance with its terms, this document validly executed by the Customer and LNRS as a contractual document.
- iii. **Authorized User** means (a) an employee or Customer Representative of the Customer, (b) a Customer Third Party identified on this Agreement, or (c) a machine, application, interface or other technological measure used by Customer and expressly permitted by the Agreement to access, download, hold or use Licensed Content.
- iv. **Cardholder Data** means data that meets the definition of “Cardholder Data” in the most recent version of the Payment Card Industry’s Data Security Standard.
- v. **CJIS** means the Criminal Justice Information Services.
- vi. **Claim** means any demand, claim, or action raised against a party regardless of the form of action, whether for breach of contract, in negligence or any other tort, under statute or otherwise, in relation to the Agreement.
- vii. **Commencement Date** means the date of signature of this Agreement by the party signing last in time.
- viii. **Confidential Information** of a party means any information: (a) regarding the business affairs of that party, including all financial, technical and proprietary information; (b) regarding the terms of this Agreement (or any part of it), or the commercial arrangements between the parties; (c) which is by its nature confidential or which is designated as confidential by that party; (d) which the other party knows, or ought to know, is confidential; but does not include information that: (i) is in or becomes part of the public domain otherwise than as a result of a breach of this Agreement or any other obligation of confidence owed by any person; or (ii) was known to the recipient prior to disclosure by or on behalf of the disclosing party (except as a result of a prior confidential disclosure by an Affiliate, as evidenced by the recipient’s contemporaneous written records; or (iii) was independently developed by the receiving party, as evidenced by the recipient’s contemporaneous written records; or (iv) is required to be disclosed by court order or applicable law.
- ix. **Contributed Data** means any content, data, information or materials submitted, uploaded or otherwise provided by or on behalf of Customer to the Product or otherwise to LNRS.
- x. **Control** means, with respect to any Person, the possession, directly or indirectly, of the affirmative power to direct or cause the direction of the management and policies of such Person, whether through the ownership of securities, partnership interests or other ownership interests, by contract, by membership or involvement in the board of directors or other management structure of such Person, or otherwise.
- xi. **Customer** means the Hillsborough County Aviation Authority.
- xii. **Customer Representative** means an individual employed by Customer to perform services in support of Customer’s use of the Product in accordance with the Agreement. A Customer Representative with access to the Product shall at all times be bound to written terms and conditions with Customer consistent with the terms and conditions protecting the Product as required under this Agreement, and in particular such terms and conditions shall require that the individual may only use the Product to provide service to the Customer and for no other purposes and not for their own purposes, and may access or hold a Product or part of it only for as long as required to provide services to Customer.
- xiii. **Customer Third Party** means Customer’s customer or other third party who is permitted by this Agreement to access a Product (including to receive or hold Licensed Content).
- xiv. **Data Breach** means and includes (a) the loss or misuse (my any means) of Customer Confidential Information; (b) the unauthorized or unlawful access, use, or disclosure of any Customer Confidential Information; or (c) any other act or omission that compromises the security, confidentiality, integrity or availability of any Customer Confidential Information.
- xv. **Days** means calendar days.

- xvi. **Deliverables** means and includes, without limitation, supply, delivery, installation, integration, implementation, training, warranty, maintenance services, materials, equipment, computer Solution, or other services furnished or performed by LNRS in accordance with the terms of this Agreement.
- xvii. **Derived Data** means material incorporating Licensed Content where such Licensed Content is materially modified, manipulated, included in a calculation and/or combined with other data or materials so that the derived material (i) cannot be reverse engineered or otherwise de-compiled to restore it to its constituent parts or to discern original Licensed Content, and (ii) is not a substitute for Licensed Content.
- xviii. **Documentation** means all user guides, and any other documents supplied to Customer by LNRS in connection with the Product, as amended from time to time, whether in electronic or hardcopy form.
- xix. **Effective Date** means the start date or other effective date of this Agreement, as set out in this Agreement.
- xx. **Enhancement** means any modification or addition that, when made or added up to the subject software, materially changes its utility, efficiency, functional capacity, or application, but that does not constitute solely an Error correction. Enhancements may be designated by LNRS as minor or major, depending on LNRS's assessment of their value and of the function added to the pre-existing software.
- xxi. **Error** means any failure of the Solution to substantially conform to its functional specifications as published from time to time by LNRS. However, any nonconformity resulting from Customer misuse, improper use, alterations, or damage to Solution, or Customer combining or merging Solution with hardware or software not supplied or identified as compatible by LNRS, shall not be considered an Error.
- xxii. **FAA** means the U.S. Department of Transportation Federal Aviation Administration or any successor thereto.
- xxiii. **Fees** means the fees payable by Customer as defined and set out in this Agreement.
- xxiv. **Force Majeure Event** means an event beyond the reasonable control of a party which is not attributable to its fault or negligence and which cannot be avoided by the exercise of due care, skill and business continuity and/or disaster recovery planning, including acts of God, expropriation or confiscation of facilities, any form of government intervention, war, hostilities, rebellion, terrorist activity, local or national emergency, strikes and other industrial action, sabotage or riots, and floods, fires, explosions, epidemics/pandemics or other catastrophes.
- xxv. **Generated Content** means the output of the Product, which may include text, images, charts, and other data and materials. For the purposes of this Agreement, Generated Content may include Licensed Content, but not all Generated Content is Licensed Content.
- xxvi. **Intellectual Property Rights** means all vested and future rights of copyright and related rights, design rights, database rights, patents, design patents, utility models, service marks, trade names, rights to inventions (whether or not patentable), trademarks and get-up, domain names, applications for and the right to apply for any of the above, moral rights, goodwill, the right to sue for passing off and unfair competition, rights in know-how, rights in confidential information (including trade secrets), rights in computer software, mask work rights, and rights in semiconductor topographies, and any other intellectual or industrial property rights or equivalent forms of protection, whether or not registered or capable of registration, and all renewals and extensions of such rights, whether now known or in future subsisting in any part of the world.
- xxvii. **Improvement** means Updates, variations, alterations, Error corrections, functional changes or other changes to the software and Documentation, including, without limitation:
 - a. improving efficiency and functionality;
 - b. Improving operational integrity and efficiency;
 - c. supporting legislated, regulatory or security or other lawful requirements;
 - d. correcting Errors; and
 - e. implementing additional licensed software.
- xxviii. **Licensed Content** means the content, data, information or materials made available to Customer by LNRS pursuant to this Agreement.
- xxix. **Losses** means claims, demands, actions, awards, judgments, settlements, costs, expenses, liabilities, damages and losses (including all interest, fines, penalties, management time and reasonable legal and other professional costs and expenses).
- xxx. **LNRS** means the LexisNexis Risk Solutions contracting legal entity identified on this Agreement.
- xxxi. **Person** means any individual, company (whether general or limited), limited liability company, corporation, government, government department or agency, trust, estate, association, nominee or other entity.

- xxxii. **Personally Identifiable Information (PII)** means personal data or information that relates to a specific, identifiable, individual person, including Customer or LNRS personnel. For the avoidance of doubt, PII includes the following: (a) any government-issued identification numbers (e.g., Social Security, driver's license, passport); (b) any financial account information, including account numbers, credit card numbers, debit card numbers, and other Cardholder Data; (c) CJIS; (d) protected health information; (e) biometric information; (f) passwords or other access-related information associated with any user account; and (g) any other personal data defined as PII under the breach notification laws of the fifty States.
- xxxiii. **Product** means a product or service provided by LNRS and identified on this Agreement and may include, without limitation, Licensed Content, a mobile app, an API, professional services, support services, or browser-based interface, connectivity services, and/or Documentation; a generative AI Product identified on the Agreement; the Product may be additional functionality within an existing Product an entirely separate product, tool, or data set.
- xxxiv. **Unapproved Improvements** means changes to the software not approved by LNRS but made by Customer or on Customer's behalf by someone other than LNRS.
- xxxv. **Updates** means all releases, modifications, refinements, and enhancements which are made available by LNRS as part of a Product and are not separately or additionally priced or marketed by LNRS.
- xxxvi. **Upgrade** means new versions of software that generally add features, new functionality, new certifications, and/or that generally increase capacity of the software to process information. Include, but are not limited to, Releases, which may include both Error corrections and Enhancements.

Headings are for convenience only and do not affect interpretation. The following rules of interpretation apply unless the context requires otherwise: (a) a reference to a party to this Agreement includes the party's successors and permitted assigns; (b) a reference to a right or obligation of two or more persons confers that right, or imposes that obligation, as the case may be, jointly and severally; (c) a reference to any legislation or to any provision of any legislation includes any modification or re-enactment of it, any legislative provision substituted for it and any regulations and statutory instruments issued under it; (d) specifying anything in this Agreement after the words including, includes or for example or similar expressions does not limit what else might be included unless there is express wording to the contrary; (e) no rule of construction applies to the disadvantage of a party because that party was responsible for the preparation of this Agreement; and (f) a reference to any item/thing (including any amount) is a reference to the whole or each part of it and a reference to a group of persons is a reference to any one or more of them.

Any inconsistency or conflict between parts of this Agreement will be resolved in the following order: (a) Agreement; (b) sections other than Part A; (c) Part A (Core Terms).

PART A – CORE TERMS

This Part A applies to all products and services provided by LNRS.

1. CUSTOMER USE

- 1.1. **Terms.** Part A of this Agreement applies to all products and/or services made available by LNRS, or any Affiliate of LNRS, to Customer pursuant to this Agreement.
- 1.2. **Grant of Rights.** Subject to the terms of this Agreement, LNRS grants to Customer a non-exclusive, non-transferable, revocable license, without the right to grant sublicenses, for Customer to access and use the Product in accordance with the Agreement. All uses of the Product and/or any additional products and/or services of LNRS not expressly specified in an Agreement or expressly permitted pursuant to this Agreement are prohibited.
- 1.3. **Authorized Users.** Customer may exercise its rights to the Product via its Authorized Users. Only Authorized Users may access and use the Products and Licensed Content as provided under this Agreement.
- 1.4. **Customer Responsibility.** Customer shall be responsible and liable for the acts and omissions of its Authorized Users and Permitted Affiliate(s), including all Losses suffered or incurred by LNRS in connection with the acts or omissions of such Authorized Users or Permitted Affiliates.
- 1.5. **Use Changes.** Customer agrees that changes to its corporate structure, employees, user numbers or usage may entitle LNRS to charge additional fees and Customer shall notify LNRS in writing and in advance of any anticipated changes in its use of the Products.
- 1.6. **Use Restrictions.** Except as expressly permitted elsewhere in this Agreement (including on an Agreement) or the prior written approval and consent of LNRS, Customer shall not, and shall not encourage or permit any Person, to:
- a) copy the Product, or any part of it, or create a database of Licensed Content or of the output of a Product;
 - b) remove, alter or hide any copyright, trademark or other notice or code or identifier (including identifying codes associated with any Licensed Content) on or forming part of the Product;
 - c) create derivative works from or translate any part of the Product;
 - d) distribute, publish, transmit or otherwise communicate any part of the Product to any third party or to the public generally, including by making it available via a file-sharing, time-sharing, service bureau or similar mechanism or by any other means whether presently known or unknown;
 - e) adapt, modify, reverse engineer or tamper in any way with the Product or any part of it, or create a product that is competitive to the Product or a part of it;
 - f) reconfigure or adjust any setting embedded within the Product, including any gateways, interfaces, or ports;
 - g) sell, loan, transfer, sub-license, hire or otherwise dispose of the Product to any third party;
 - h) decompile, disassemble, decode or reverse engineer the Product or any part of it or otherwise attempt to derive or gain access to their source code;
 - i) attempt to circumvent any technological protection mechanism or other security or licensing compliance feature of the Product (including any security feature of data packages created stored or transmitted by any person using any element of LNRS software or services);
 - j) create internet links to the Product or “frame” or “mirror” the Product in whole or in part, on any other server or device;
 - k) use any algorithm, application, device, method, software or other automated tool or other means to access, copy, manipulate, or scrape data from the Product in any circumstances;
 - l) place a Product (which includes Licensed Content) or any part of it in an internal or third party application;
 - m) train a generative artificial intelligence model or large language model from Licensed Content or a Product, or place Licensed Content within a large language model or application or allow such model or application to access Licensed Content or a Product;
 - n) introduce or allow any malware, viruses, trojan horses or other harmful or disabling code on to the Products and/or any of LNRS’s software or services;
 - o) use the Product for any unlawful or unauthorized purpose, including any infringement of a third party’s copyright or other Intellectual Property Rights, or for any illegal, immoral, or offensive purpose;
 - p) allow the Product to become the subject of any charge, lien or encumbrance.

If Customer is legally entitled to do any of the foregoing under provisions of applicable laws that cannot lawfully be excluded, it shall notify LNRS prior to exercising that right.

- 1.7. **Legal Requirements.** Customer shall ensure that its use of the Product meets all legal requirements wherever it is used by Customer and shall promptly notify LNRS of any legal requirements that may affect use of the Product or the operation of this Agreement.
- 1.8. **LNRS Assurances.** LNRS will provide the Product in accordance with laws which apply to LNRS and its business and will perform its obligations under this Agreement with reasonable skill and care.
- 1.9. **Availability.** Where the Agreement states that LNRS will provide the Product as a mobile application or software as a service, LNRS will use reasonable endeavours to ensure that the Product is available to Customer, excluding downtime for regular or emergency maintenance. LNRS makes no representation or warranty that the Product will be available for access all the time, or at any time, on a continuous uninterrupted basis. Time is not of the essence in respect to provision of the Product, and sole obligation of LNRS, and Customer's sole and exclusive remedy, is to request that LNRS effect delivery or reinstate service as soon as is practically possible.
- 1.10. **Product Changes.** LNRS may update, enhance, or otherwise change a Product or any part of it from time to time, and at any time without notice to Customer. Where such change will lead to a material decrease in functionality, LNRS will provide Customer with thirty (30) days' notice. During a period of thirty (30) days starting on the day that LNRS provides the notice, Customer may, by written notice, terminate the license relating to the affected Product(s). If Customer does not exercise its right to terminate within thirty (30) days from the date of notice from LNRS, Customer accepts the changed product and may no longer exercise this termination right.
- 1.11. **Discontinuation.** LNRS may discontinue and/or withdraw a Product or a part of a Product, or any support offered for a Product on three months' prior notice to Customer. At the end of such notice period, LNRS shall have no obligation to provide or support the Product or version. In the event that LNRS discontinues or withdraws the Product, LNRS may either (a) offer Customer a refund of the unused portion of any prepaid fees under the applicable Agreement or (b) make available an alternative Product on such additional terms as may be agreed by LNRS and Customer in a new Agreement. Where provision of a Product by LNRS is dependent upon a relationship with a third party, LNRS may discontinue a Product or any Licensed Content in whole or in part without notice following an alteration in the relationship between LNRS and that third party.
- 1.12. **Customer Information.** Customer will provide LNRS with such information as it may reasonably require concerning Customer's use of the Product and any Derived Data and answers to queries, decisions and approvals which may be reasonably necessary for LNRS to comply with its obligations under this Agreement or supply access to the Products to Customer, as the case may be. Customer shall ensure that such information and answers provided to LNRS are accurate and complete.
- 1.13. **Usernames and Passwords.** LNRS may allocate usernames and passwords to Authorized Users or for Products. Where LNRS allocates usernames and passwords, each username and password is unique to the named individual Authorized User and may not be shared, transferred, or utilized by another individual. LNRS may alter usernames and/or passwords in accordance with its standard security procedures and will inform Customer of the change. Customer must promptly notify LNRS if it becomes aware or suspects that a third party has obtained a password or accessed a Product, and LNRS may alter the password and inform Customer accordingly.
- 1.14. **Third party terms.** The Product may contain data or other material provided by LNRS third party licensors. Additional terms may apply to such data or materials, and Customer agrees to comply with all applicable additional terms as communicated or made available by LNRS from time to time. Where Customer accesses Licensed Content or a Product via a third party service or delivery method, this Agreement prevails over any third party terms with regard to Customer's access to and use of a Product or Licensed Content.
- 1.15. **Reasonable Instructions.** Customer shall comply with the reasonable instructions of LNRS in relation to use of the Product.
- 1.16. **Attribution.** Where an Agreement permits the display or other distribution of Licensed Content to third parties, such display or distribution must include wording within a reasonable proximity to the Licensed Content acknowledging LNRS (or such brand name as LNRS may require) as the source of the data, together with (where reasonably possible) such brand logo as LNRS may reasonably require.
- 1.17. **Non-Exclusivity.** LNRS provides its Product on the basis that no Product is provided on an exclusive basis. Customer recognizes that LNRS may provide the same, similar, or different Products to its other customers.
- 1.18. **Disputes and Litigation.** Customer may not use a Product or Licensed Content in connection with litigation, expert testimony or dispute resolution proceedings ("Dispute") otherwise than as permitted in the applicable Agreement. Where such applicable Agreement expressly permits such use, Customer acknowledges and agrees that (a) LNRS may provide LNRS Products, including data, analytics, reports, witness of fact and expert witness services, to third parties, which may include but is not limited to parties to the same Dispute; (b) that LNRS has provided notice that it may provide Products

to third parties in the same Dispute; and (c) LNRS may disclose to prospective customers the fact that LNRS is providing Products to a party in the Dispute, including the case name and number of the proceedings, and the nature of the services being provided. Customer agrees and acknowledges that no conflict of interest arises in these circumstances.

2. FEES AND PAYMENT

- 2.1. Customer shall pay the Fees to LNRS within thirty (30) Days from the date of an invoice or as otherwise set out in this Agreement. Payment obligations are non-cancellable, and fees paid are non-refundable except as stated in this Agreement or by applicable law.
- 2.2. Customer shall promptly respond to a request from LNRS requesting details of its use of the Product to enable LNRS to calculate and verify the Fees payable by Customer. Customer shall also provide complete and accurate billing and contact information to LNRS and notify LNRS of any changes to such information.
- 2.3. The Fees will be exclusive of any sales, use, value added, or similar tax and Customer will be liable for any such taxes in addition to the fees. LNRS will separately state on its invoices any applicable sales, use, value added or similar tax. LNRS acknowledges that Customer is exempt from paying sales tax on purchases made in Florida and has provided acceptable tax exemption documentation. To the extent that Customer is exempt from tax, LNRS shall not charge tax. To the extent that the Customer is not exempt from tax or the Customer provided tax exemption documentation has expired, Customer will be responsible for the payment of tax in addition to any fees for the products and services provided per this Agreement. Customer will not be responsible for any tax of LNRS that is based on income, net worth, asset value, property, or employment including but not limited to ad valorem, income, franchise, privilege, property, occupational or similar taxes.
- 2.4. Where LNRS agrees to use invoicing or payment platforms at Customer's request, Customer shall reimburse LNRS for costs or expenses incurred by LNRS in connection with use of such platforms. If and to the extent LNRS agrees to issue invoices to a third party for payment in satisfaction of Customer payment obligations, Customer remains responsible for ensuring payment of such invoices and for the full amount of Fees.
- 2.5. If Fees are not paid in cleared funds by Customer to LNRS by the due date for payment, without limiting any other rights it may have, LNRS may suspend the Customer's access to the Product in whole or in part on notice to Customer.
- 2.6. Interest will accrue on unpaid amounts from the due date for payment at the lower of three percent (3%) per month or the maximum rate allowed by law. Customer agrees: (a) to pay all costs of collection of overdue Fees, including reasonable legal fees and costs and (b) that LNRS may condition future renewals on payment terms shorter than those specified this Agreement if Fees are not received by the due date for payment.
- 2.7. Save as agreed in an Agreement, quantities or usage levels licensed cannot be decreased during the Initial Term. Customer's use of the Products other than as specifically and expressly permitted by this Agreement shall incur additional fees and Customer must pay LNRS those additional fees within 30 Days of written demand by LNRS at (a) the rates set out in the relevant Agreement or (b) at the then-current LNRS market rate, whichever is greater.
- 2.8. LNRS may increase Fees annually by the amount or percentage set out in an Agreement or other advance written notice to Customer. An increase in Fees shall apply from the anniversary of the Effective Date, unless otherwise indicated by LNRS.

3. COMPLIANCE WITH LAWS AND STANDARDS

- 3.1. Customer shall at all times comply, at its own expense, with all applicable laws (including but not limited to export laws and sanctions), statutes, ordinances, government regulations and codes in connection with its use of the Product. Without limitation to the foregoing, each party shall comply with all applicable laws relating to anti-bribery and anti-corruption and shall maintain in place throughout the term of this Agreement policies and procedures to ensure compliance with such requirements.

4. INTELLECTUAL PROPERTY

- 4.1. **Customer Rights.** All right, title and interest in Contributed Data, as between Customer and LNRS, remains with Customer, and LNRS acquires no rights in Contributed Data save for those granted by this Agreement or as otherwise agreed in writing between the parties.
- 4.2. **Customer Acknowledgments.** Customer acknowledges that:
 - a) LNRS or its Affiliates or its or their licensors own all Intellectual Property Rights in and to the Product;
 - b) it does not now and will not at any time have, own, or acquire in the future any copyright or any other Intellectual Property Rights in the Product or any part of it; and

- c) the Product contains proprietary and Confidential Information of LNRS and its Affiliates and its or their licensors.
- 4.3. Customer shall not (except as permitted under this Agreement or as otherwise agreed in writing by LNRS) use or exploit for any purpose whatever (including to the financial detriment or commercial disadvantage of LNRS) any Intellectual Property Right or Confidential Information of LNRS or its Affiliates and shall prevent its Authorized Users and other personnel from doing so. RELX and the RE symbol are trademarks of RELX Group plc, used under license.
- 4.4. Customer undertakes that it shall not use, or attempt to use, any LNRS Intellectual Property Right or any trademarks or names that are or may reasonably be regarded as being confusingly similar to LNRS Intellectual Property Rights, including, without limitation, any Intellectual Property Right that may exist in any LNRS trademarks and/or trade names, without the grant of an express license in writing from LNRS.

5. INDEMNITIES

- 5.1. **LNRS Indemnity.** LNRS agrees to defend, indemnify and hold the Customer harmless, and at LNRS's option, settle any action or proceeding of any kind based upon a third party's claim of patent, copyright or trademark infringement asserted against Customer in relation to the Product or Licensed Content as provided to the Customer by LNRS (a "Claim"), provided that: (i) the Product or Licensed Content has been used as provided by LNRS; (ii) LNRS is given prompt, written notice of any Claim; (iii) LNRS is given the right to control and direct the investigation, defense and settlement of each Claim; and (iv) the Customer reasonably cooperates with LNRS, at LNRS's expense, in connection with the foregoing and makes no admission or offer of settlement without the prior written consent of LNRS.
- 5.2. This indemnity as detailed in Section 5.1 does not extend to any modifications to the Product or Licensed Content by the Customer where; (i) the modification is the cause of the Claim; or (ii) the Customer's use of the Product or Licensed Content in combination with any other data or service not furnished or authorized by LNRS where such combination is the cause the Claim.
- 5.3. **Remedy.** Should the Licensed Material or Services become, or in LNRS's opinion is likely to become, the subject of a Claim, Customer shall permit LNRS, at LNRS's option and expense, and as Customer's sole and exclusive remedy, either: (i) to procure for the Customer the right to continue using the Product or Licensed Content; (ii) to replace or modify the same so that it becomes non-infringing; or (iii) to grant the Customer a refund of the unused portion of the fees prepaid by the Customer in relation to the relevant Product or License Content.
- 5.4. **Procedure for Claims.** Where there is an actual, threatened or suspected third party Claim under this clause 5 (Indemnities):
- (a) the party against whom the Claim is made (the "Indemnified party") shall promptly notify the other party (the "Indemnifying party") of the Claim;
 - (b) the Indemnifying party shall have the sole conduct of all negotiations and litigation, and settle all litigation, arising from the Claim;
 - (c) the Indemnified party shall provide the Indemnifying party with all such available information and assistance as the Indemnifying party may reasonably require; and
 - (d) the Indemnified party shall make no admissions in respect of the Claim or by any act or omission limit the Indemnifying party's ability to defend or settle the Claim.

and LNRS shall have no liability to Customer if Customer does not comply with the provisions of this clause 5.3.

5.5 Exclusions. LNRS shall not have any liability to Customer to the extent that a Claim arises as a result of:

- (e) use of the Product by or on behalf of Customer in a manner not contemplated by this Agreement;
- (f) use of the Product in conjunction with other software, hardware or systems not supplied by LNRS where, without such combination, no claim would arise;
- (g) any Contributed Data or Derived Data;
- (h) data made available to Customer by another user of the Product via data-sharing functionality within a Product;
- (i) modification or alteration of the Product not by LNRS, or without the prior written approval of LNRS;
- (j) use of the Product after an update or new version has been offered by LNRS; or
- (k) any transaction entered into concerning any part of the Product without the prior written approval of LNRS,

and Customer shall indemnify, hold harmless and defend LNRS from and against all Losses incurred by LNRS in relation to a Claim arising out of or in connection with any of the circumstances in this clause 5.4.

- 5.6 Should any part of a Product, become, or is in the opinion of LNRS likely to become, the subject of a Claim, LNRS may, as Customer's sole and exclusive remedy, either: (a) procure for the Customer the right to continue using the Product; (b) replace or modify the Product so that it becomes non-infringing; or (c) suspend or terminate Customer's rights to the Product and grant Customer a pro rata refund of the unused portion of the fees paid by Customer in relation to the Product subject to the Claim.

This clause 5 states Customer's sole and exclusive remedy and the entire liability of LNRS in respect of any Claim.

6. RECORDS, MONITORING AND USAGE VERIFICATION

- 6.1. **Records and Reporting.** LNRS may require Customer to submit regular reports in relation to its use of a Product or Licensed Content. LNRS will notify Customer in detail of such requirements in writing, and Customer agrees to comply with such requirements. Customer shall, upon request by LNRS, supply information and documentation as LNRS reasonably requires in order to verify Customer's compliance with this Agreement, and/or provide written confirmation, certified by a director or officer of Customer, that a Product and/or Licensed Content is being used in accordance with the Agreement.

6.2. Monitoring and Analytics.

- 6.2.1. LNRS may (a) compile statistical and other information related to the performance, operation and use of the Product, (b) use data or Contributed Data for security and operations management, to create statistical analyses, research and development or other business purposes, and (c) use Contributed Data and combine it with other information for its internal business purposes in order to innovate and improve its products, provided that in each of (a) through (c) the result of such activities will not identify Customer or any individual natural person. Usage data, metadata, search queries, and other statistical and usage information are the property of LNRS.

- 6.2.2. LNRS may monitor use of the Product by Customer and Authorized Users for the purposes of security, ensuring compliance with this Agreement, and account management. Without prejudice to the other provisions of this clause 6.2, Customer shall, within fourteen (14) Days of a written request from LNRS, provide (a) a list of all users (including servers or applications) who have access to Products; and (b) an explanation and demonstration of how the Product is used by Customer and Authorized Users and the output of such use.

6.3. Usage Verification.

- 6.3.1. LNRS (or its Affiliates, representatives or regulators) may (a) require Customer to provide written certification (signed by a director or officer of Customer) confirming Customer's compliance with the terms of this Agreement, and/or (b) directly or via a third party agent, conduct an audit to verify that the Product is being used in a manner consistent with the provisions of this Agreement. An audit shall take place during Customer's normal business hours on reasonable prior written notice and shall not take place more than once every twelve (12) months unless required by a regulator or applicable law.
- 6.3.2. Customer shall cooperate with an auditing party and shall not seek to interfere or block any technical measures used by LNRS for auditing and monitoring purposes. Customer shall provide information reasonably requested in connection with an audit.
- 6.3.3. Without prejudice to the other rights or remedies of LNRS, if LNRS reasonably determines (by audit or by other means) that Customer's use of the Product is not compliant with the terms of this Agreement or with fair use policies which may apply to a Product or Licensed Content, Customer shall, at the option of LNRS, immediately cease such inconsistent use and/or pay LNRS the additional fees sufficient to permit such use, together with any costs of any audit (if applicable).

7. ACCOUNTING RECORDS/AUDIT REQUIREMENTS

- 7.1. Books and records in connection with payments to LNRS under this Agreement, it is agreed LNRS will maintain full and accurate books of account and records customarily used in this type of business operation, in conformity with and for such period as required by applicable law or regulatory authority. Upon reasonable written request, Customer (or its representatives or regulators) may require LNRS to provide written certification (signed by a director or officer of LNRS) confirming LNRS's compliance with the terms of this Agreement.

8. WARRANTIES

8.1. Mutual Warranties

Each party warrants, as at the Commencement Date, that:

- a) it has the power and authority to enter into and perform its obligations under this Agreement and that the execution of this Agreement by it has been duly and validly authorised by all necessary corporate and government action;
- b) its obligations under this Agreement are valid and binding and enforceable against it in accordance with their terms; and
- c) this Agreement and its performance do not contravene its constitutional or other corporate governance documents or any law, or any of its obligations or undertakings by which it is bound or cause a limitation on the powers of its officers to be exceeded.

8.2. Exclusions and Limitations

- 8.2.1. To the fullest extent permitted by law, LNRS supplies the Product "as is" and makes no warranty, representation or undertaking that the Product will:
 - a) be free or substantially free of errors, bugs, defects, viruses or other harmful code; or
 - b) meet Customer's requirements.
- 8.2.2. LNRS will use commercially reasonable efforts to ensure that the Product does not, to its knowledge, contain computer viruses, malware, or code, files or programs designed to damage or obtain unauthorised access to data or other information of Customer.
- 8.2.3. LNRS makes no express warranties, representations or undertakings other than those expressly set out in this Agreement concerning the Product, and Customer acknowledges that it has relied on no other warranties in deciding to enter into this Agreement, whether by LNRS or anyone on its behalf.
- 8.3. Information, scores, analysis and other insights supplied by LNRS to Customer are not intended to be used as the sole basis for any decision significantly affecting an individual and that Customer. The Customer, not LNRS, is responsible for any and all decisions or actions taken on the basis of information or materials provided by LNRS.
- 8.4. All other terms, conditions, warranties, representations or undertakings relating to the Product (whether express or implied and whether arising in contract, at common law or under statute and whether relating to fitness for a particular purpose, merchantability, accuracy, timeliness, completeness or otherwise), to the extent permitted by law, are expressly excluded. LNRS is not responsible for: (a) errors and omissions of any kind in or by the Product, regardless of the cause, (b) the accuracy of any other information included in any Product, or (c) calculations made or created by, or results obtained from, or decisions made using, the Products (or any part of them). Customer acknowledges and agrees that LNRS makes no representations or warranties regarding the accuracy of any sales, trading or other pricing information made available to Customer. Customer acknowledges that a Product may comprise more than one point or element of information, and that individual components or elements may change from time to time.

9. INSURANCE

- 9.1. LNRS must maintain the following limits and coverages uninterrupted or amended through the Term of this Agreement. In the event LNRS becomes in default of the following requirements, the Customer reserves the right to take whatever actions deemed necessary to protect its interests. Required liability policies other than Workers' Compensation/Employer's Liability and Professional Liability will provide that the Customer, members of the Customer's governing body, and the Customer's officers, volunteers, agents, and employees are included as additional insureds.

LNRS agrees the required insurance shall be primary and not contributory to any other valid and collectible insurance the Customer may possess, including any self-insured retention or deductible amount, and that any other insurance shall be considered excess insurance only.
- 9.2. **Required Coverage - Minimum Limits.** The minimum limits of insurance (inclusive of any amounts provided by an umbrella or excess policy) covering the Product provided pursuant to this Agreement will be the amounts specified herein. To the extent it is used to meet the minimum limit requirements, any Umbrella or Excess coverage shall follow form to the Employer's Liability, Commercial General Liability and Business Auto Liability coverages, including all endorsements and additional insured requirements. Any applicable Aggregate in the Umbrella or Excess policy(ies) shall not be shared or diminished by claims unrelated to this Agreement.
- 9.3. **Commercial General Liability Insurance.** The minimum limits of insurance covering the Product provided pursuant to this Agreement will be the amounts specified herein. Coverage will be provided for liability resulting out of or in connection with ongoing operations performed by, or on behalf of, LNRS under this Agreement or the use or occupancy of Customer premises by, or on behalf of, LNRS in connection with this Agreement. Coverage shall be provided on a form no more restrictive than ISO Form CG 00 01. Additional insurance coverage shall be provided on a form no more restrictive than ISO Form CG 20 10 10 01 and CG 30 37 10 01.

Order Form Specific	
General Aggregate	\$1,000,000
Each Occurrence	\$1,000,000
Personal and Advertising	\$1,000,000

9.4. **Cyber Liability & Data Storage.** LNRS shall purchase and maintain Cyber Liability Insurance throughout the life of this Agreement and such insurance will be maintained for a period of three years following the Term of this Agreement. Such insurance shall cover, at a minimum, the following:

- i. Network Security Liability covering liability for failures or breaches of network security and unauthorized access, including hackings and virus transmission or other type of malicious code, and electronic disclosure or use of confidential information, including personally identifiable information and personal health information, whether caused by LNRS, any of its subcontractors, or cloud service providers used by LNRS;
- ii. Privacy Liability covering liability, PCI fines, expenses, defense costs, and regulatory actions for disclosure of confidential information, including personally identifiable information and personal health information, even if not caused by a failure or breach of network security;
- iii. Digital Asset Protection, including costs to reconstruct, restore or replace damaged software and data;
- iv. Media liability, covering liability and defense costs for media wrongful acts such as defamation, disparagement, and copyright/trademark infringement and trade dress in the dissemination of internet content and media;
- v. Cyber-Extortion coverage, including negotiation and payment of ransomware demands and other losses from “ransomware” attacks resulting from the Product provided by LNRS to the Customer. Coverage extends to those payments made via traditional currencies, as well as non-traditional crypto-currencies such as Bitcoin;
- vi. First and Third-Party Business Interruption and Dependent Business Interruption Coverage resulting from a security breach and/or system failure;
- vii. Data Breach Response Coverage, including coverage for notifying affected parties, setting up call center services, provision of credit monitoring services, identity theft protection services, computer forensic expenses, conduct, data reconstruction, legal expenses, and public relations expenses resulting from a breach of Network Security or other Privacy breach involving personally identifiable information and personal health information; and
- viii. No exclusion for Cyber Terrorism coverage.
- ix. The minimum limits of liability shall be:

Each Occurrence	\$5,000,000
Annual Aggregate	\$5,000,000
Event Management Expenses	\$5,000,000

Such Cyber Liability coverage must be provided on an Occurrence Form or, if on a Claims Made Form, the retroactive date must be no later than the first date the Product was provided. If coverage is cancelled or non-renewed and not replaced with another claims-made policy form with a Retroactive Date prior to the Order Form Effective Date, LNRS must purchase “extended reporting” coverage, which will provide coverage to respond to claims for a minimum of three years after completion of the Term of this Agreement.

Technology Professional Liability/Errors and Omissions insurance coverage may be included as part of the Cyber Liability insurance coverage required above. However, if the required Cyber Liability insurance and Technology Professional Liability/Errors and Omissions insurance coverages are provided in the same policy, the minimum limits of coverage will be increased to:

Each Claim	\$10,000,000
Annual Aggregate	\$10,000,000

9.5. **Technology Professional Liability/Errors and Omissions Insurance.** LNRS shall purchase and maintain, throughout the life of this Agreement, a Technology Professional Liability/Errors and Omissions insurance policy covering liability arising from or in connection with acts, errors, or omissions, in rendering or failure to render technology professional services or in connection with the specific Product described in this Agreement, including technology-related design and consulting by LNRS, its agents, representatives, or employees.

The minimum limits of Technology Professional Liability/Errors and Omissions insurance covering all work of LNRS without any exclusions unless approved in writing by Customer will remain in force for a period of three years following termination of this Agreement. The minimum limits of coverage are:

Each Occurrence	\$5,000,000
Annual Aggregate	\$5,000,000

Such Technology Professional Liability/Errors and Omissions coverage must be provided on an Occurrence Form or, if on a Claims Made Form, the retroactive date must be no later than the first date of this Agreement. If coverage is cancelled or non-renewed and not replaced with another claims-made policy form with a Retroactive Date prior to the Order Form Effective Date, LNRS must purchase “extended reporting” coverage, which will provide coverage to respond to claims for a minimum of three years after completion of Product completed during the Term of this Agreement.

Cyber Liability insurance coverage may be included as part of the Technology Professional Liability/Errors and Omissions insurance coverage required above. However, if the required Cyber Liability insurance and Technology Professional Liability/Errors and Omissions insurance coverages are provided in the same policy, the minimum limits of coverage will be increased to:

Each Occurrence	\$10,000,000
Annual Aggregate	\$10,000,000

- 9.6. **Waiver of Subrogation.** LNRS, for itself and on behalf of its insurers, to the fullest extent permitted by law without voiding the insurance required by this Agreement, waives all rights against the Customer, members of Customer’s governing body and the Customer’s officers, volunteers, agents, and employees, for damages or loss to the extent covered and paid for by any insurance maintained by LNRS.
- 9.7. **Incident Notification.** LNRS will promptly notify the Airport Operations Center (AOC) of all incidents involving bodily injury or property damage, and as soon as practicable after discovery of an actual or reasonably suspected data breach, security breach, ransomware (data theft), or an extortion threat occurring on Customer-owned property, tenant-owned property or third-party property related to the services provided by LNRS under the terms of this Agreement.
- 9.8. **Customer Claims, Issues, or Complaints.** All customer claims, issues, or complaints regarding property damage, bodily injury, data theft, or an extortion threat related to LNRS will be promptly handled, addressed and resolved by LNRS. LNRS will track all customer claims, issues, and complaints related to the services provided by LNRS under the terms of this Agreement and their status on a Claims Log available for review, as requested, by Customer Enterprise Risk Management. The Claims Log should include a detailed report of the incident along with the response and/or resolution. Customer Enterprise Risk Management has the option to monitor all incidents, claims, issues or complaints where the Customer could be held liable for injury or damages.
- 9.9. **Conditions of Acceptance.** The insurance maintained by LNRS must conform at all times with Customer Standard Procedure S250.06, Contractual Insurance Terms and Conditions, which may be amended from time to time and which can be provided upon request.

10. LIMITATION OF LIABILITY

- 10.1. Subject to the remainder of this clause 8, each party’s total liability to the other arising out of or in connection with this Agreement, whether in contract, tort (including negligence), breach of statutory duty or otherwise, is limited to the Fees paid by Customer in that twelve (12) month period for the Product(s) to which the liability relates.
- 10.2. Neither party shall be liable to the other for the following types of loss or damage:
 - a) special, indirect or consequential loss or exemplary damages, regardless of whether the party knew or had reason to know of the possibility of such loss or damages;
 - b) pure economic loss, costs, damages or charges;
 - c) direct or indirect or consequential loss of profits, revenue, contracts, anticipated savings or business;
 - d) direct or indirect or consequential loss of use;
 - e) direct or indirect or consequential loss of goodwill; and
 - f) direct or indirect or consequential loss or damage arising from loss, damage or corruption of any data.
- 10.3. The exclusions and limitation of liability set out in clause 8.1 and 8.2 do not apply to:

- a) liability arising from death or injury to persons caused by negligence;
- b) a deliberate breach of this Agreement by Customer;
- c) Customer's liability for any infringement, misappropriation or misuse of LNRS Intellectual Property Rights or Customer's liability relating to Contributed Data or Derived Data or the Product;
- d) Customer's liability under clause 1 (Customer Use) or Customer's liability to pay to LNRS fees due to it in connection with the Product; and
- e) anything else which cannot be excluded or limited by applicable law.

11. COMPLIANCE WITH NONDISCRIMINATION REQUIREMENTS

11.1. During the performance of this Agreement, LNRS, for itself, its assignees and successors in interest, agrees as follows:

- i. **Compliance with Regulations.** LNRS (hereafter includes consultants) will comply with the Title VI List of Pertinent Nondiscrimination Acts and Authorities, as they may be amended from time to time, which are incorporated herein by reference and made a part of this Agreement.
- ii. **Nondiscrimination.** LNRS, with regard to the work performed by it during this Agreement, will not discriminate on the grounds of race, color, national origin, creed, sex, age, or disability in the selection and retention of subcontractors, including procurements of materials and leases of equipment. LNRS will not participate directly or indirectly in the discrimination prohibited by the Nondiscrimination Acts and Authorities, including employment practices when the Agreement covers any activity, project, or program set forth in Appendix B of 49 CFR Part 21. During the performance of this Agreement, LNRS, for itself, its assignees, and successors in interest agrees to comply with the following non-discrimination statutes and authorities, including but not limited to:
 1. Title VI of the Civil Rights Act of 1964 (42 U.S.C. § 2000d et seq., 78 stat. 252), (prohibits discrimination on the basis of race, color, national origin);
 2. 49 CFR part 21 (Non-discrimination In Federally-Assisted Programs of The Department of Transportation—Effectuation of Title VI of The Civil Rights Act of 1964) including amendments thereto;
 3. The Uniform Relocation Assistance and Real Property Acquisition Policies Act of 1970, (42 U.S.C. § 4601), (prohibits unfair treatment of persons displaced or whose property has been acquired because of Federal or Federal-aid programs and projects);
 4. Section 504 of the Rehabilitation Act of 1973, (29 U.S.C. § 794 et seq.), as amended, (prohibits discrimination on the basis of disability); and 49 CFR part 27 (Nondiscrimination on the Basis of Disability in Programs or Activities Receiving Federal Financial Assistance);
 5. The Age Discrimination Act of 1975, as amended, (42 U.S.C. § 6101 et seq.), (prohibits discrimination on the basis of age);
 6. Airport and Airway Improvement Act of 1982, (49 USC § 471, Section 47123), as amended, (prohibits discrimination based on race, creed, color, national origin, or sex);
 7. The Civil Rights Restoration Act of 1987, (PL 100-209), (broadened the scope, coverage and applicability of Title VI of the Civil Rights Act of 1964, The Age Discrimination Act of 1975 and Section 504 of the Rehabilitation Act of 1973, by expanding the definition of the terms "programs or activities" to include all of the programs or activities of the Federal-aid recipients, sub-recipients and contractors, whether such programs or activities are Federally funded or not);
 8. Titles II and III of the Americans with Disabilities Act of 1990 (42 U.S.C. § 12101, et seq), which prohibit discrimination on the basis of disability in the operation of public entities, public and private transportation systems, places of public accommodation, and certain testing entities as implemented by U.S. Department of Transportation regulations at 49 CFR parts 37 and 38; and
 9. Title IX of the Education Amendments of 1972, as amended, which prohibits LNRS from discriminating because of sex in education programs or activities (20 U.S.C. 1681 et seq).
- i. **Solicitation for Subcontracts, including Procurement of Materials and Equipment.** In all solicitations either by competitive bidding or negotiation made by LNRS for work to be performed under a subcontract, including procurement of materials, or leases of equipment, each potential subcontractor or supplier will be notified by

LNRS of LNRS's obligations under this Agreement and the Nondiscrimination Acts and Authorities on the grounds of race, color, national origin, sex, creed, age or disability.

- ii. **Information and Reports.** LNRS will provide all information and reports required by the Acts , the Regulations and directives issued pursuant thereto and will permit access to its books, records, accounts, other sources of information and its facilities as may be determined by the Customer or the FAA to be pertinent to ascertain compliance with such Nondiscrimination Acts and Authorities and instructions. Where any information required of LNRS is in the exclusive possession of another who fails or refuses to furnish this information, LNRS will so certify to the Customer or the FAA, as appropriate, and will set forth what efforts it has made to obtain the information.
- iii. **Sanctions for Noncompliance.** In the event of LNRS's non-compliance with the non-discrimination provisions of this Agreement, the Customer will impose such contract sanctions as it or the FAA may determine to be appropriate, including, but not limited to,
 - 1. withholding of payments to LNRS under this Agreement until LNRS complies, and/or
 - 2. canceling, terminating or suspending this Agreement, in whole or in part.
- iv. **Incorporation of Provisions.** LNRS will include the provisions above in every subcontract, including procurement of materials and leases of equipment, unless exempt by the Acts, the Regulations, and directives issued pursuant thereto. LNRS will take action with respect to any subcontract or procurement as Customer or the FAA may direct as a means of enforcing such provisions, including sanctions for non-compliance. Provided, that if LNRS becomes involved in or is threatened with litigation with a subcontractor or supplier because of such direction, LNRS may request Customer to enter into any litigation to protect the interests of Customer. In addition, LNRS may request the United States to enter into the litigation to protect the interests of the United States.

12. COMPLIANCE WITH CHAPTER 119, FLORIDA STATUTES PUBLIC RECORDS LAW

IF LNRS HAS QUESTIONS REGARDING THE APPLICATION OF CHAPTER 119, FLORIDA STATUTES, TO LNRS'S DUTY TO PROVIDE PUBLIC RECORDS RELATING TO THIS AGREEMENT, CONTACT THE CUSTODIAN OF PUBLIC RECORDS AT (813) 870-8721, ADMCENTRALRECORDS@TAMPAAIRPORT.COM, HILLSBOROUGH COUNTY AVIATION AUTHORITY, P.O. BOX 22287, TAMPA FL 33622.

- 12.1. LNRS agrees in accordance with Florida Statute Section 119.0701 to comply with public records laws including the following:
 - i. Keep and maintain public records required by the Customer in order to perform the services contemplated by this Agreement.
 - ii. Upon request from the Customer custodian of public records, provide the Customer with a copy of the requested records or allow the records to be inspected or copied within a reasonable time at a cost that does not exceed the cost provided in Chapter 119, Fla. Stat. or as otherwise provided by applicable law.
 - iii. Ensure that public records that are exempt or confidential and exempt from public records disclosure requirements are not disclosed except as authorized by applicable law for the duration of the Term of this Agreement and following completion of the Term of this Agreement.
 - iv. Upon completion of the Term of this Agreement, keep and maintain public records required by the Customer to perform the services. LNRS shall meet all applicable requirements for retaining public records. All records stored electronically must be provided to the Customer, upon request from the Customer custodian of public records, in a format that is compatible with the information technology systems of the Customer.
- 12.2. The Customer maintains its records in electronic form in accordance with the State of Florida records retention schedules. As a result, the paper original version of this document (to the extent it exists) will be scanned and stored electronically as the authoritative record copy as part of the Customer's record management process. Once that occurs, the paper original version of this document will be destroyed.

13. ANTI-HUMAN TRAFFICKING LAWS

- A. LNRS is required to complete Exhibit A, Affidavit of Compliance with Anti-Human Trafficking Laws, at the time this Agreement is executed and to complete a new Exhibit A for each renewal option period, if any.

- B. This Agreement will be terminated in accordance with Florida Statute Section 787.06 (14) if it is found that LNRS submitted a false Affidavit of Compliance with Anti-Human Trafficking as provided in Florida Statute Section 787.06 (14).

14. INFORMATION TECHNOLOGY REQUIREMENTS

Conduct. LNRS will at all times in performance of its obligations under this Agreement adhere to the provisions and requirements of the RELX Code of Ethics and Business Conduct (at <https://www.relx.com/investors/corporate-governance/code-of-ethics>) which is incorporated herein by reference.

15. CONFIDENTIALITY

15.1. Confidentiality.

- 15.1.1. Each party receiving Confidential Information (Receiving Party) from the other party (Disclosing Party) shall:
- use the Disclosing Party's Confidential Information solely for the purposes of fulfilling its obligations under this Agreement;
 - keep the Disclosing Party's Confidential Information secure and take no lesser security measures and degree of care to protect the Disclosing Party's Confidential Information than the Receiving Party applies to its own confidential or proprietary information (but not less than reasonable care); and
 - not disclose the Disclosing Party's Confidential Information to any third party except with the prior written consent of the Disclosing Party or in accordance with this clause.
- 15.1.2. Upon the expiry or termination of this Agreement, each party will promptly return or destroy the relevant Confidential Information of the other and any copies, extracts and derivatives of it, except as otherwise set out in this Agreement.
- 15.1.3. The Receiving Party may disclose Confidential Information of the Disclosing Party:
- to the extent compelled by court order or applicable law to do so, provided the Receiving Party gives the Disclosing Party prior notice of the compelled disclosure (to the extent legally permitted) and reasonable assistance, at the Disclosing Party's cost, if the Disclosing Party wishes to contest the disclosure; and
 - to its Affiliates and to the Disclosing Party's Affiliates, and to its and the Disclosing Party's professional advisers and, to the extent required to provide the Product, its third party suppliers.
- 15.1.4. Each party acknowledges that its breach of this clause may cause irreparable injury to the other party for which monetary damages may not be an adequate remedy. Accordingly, a party will be entitled to seek any legal or equitable remedies in the event of such a breach by the other. The operation of this clause shall survive the termination or expiration of this Agreement.
- 15.2. **Feedback.** Customer acknowledges and agrees that LNRS may use any suggestion, enhancement request, recommendation, idea, correction or other feedback provided by Customer or Authorized Users from time to time, and compile statistical and other information related to the performance, operation and use of the Products and the information contained in them for security and operations management or for research and development purposes or other business purposes. Customer assigns to LNRS by way of assignment of present and future rights all right, title and interest to all feedback and ideas or suggestions contained in it.
- 15.3. **Publicity.** LNRS may identify Customer by name as a customer of the Product(s) on websites, marketing materials, and other publications or public media provided LNRS obtains the prior written approval of Customer for each instance of such use.

16. DATA PROTECTION

- 16.1. To the extent that LNRS or the Customer receives personal data from the other, the terms of the LexisNexis Risk Solutions Data Protection Addendum at <https://risk.lexisnexis.com/corporate/dpa> (attached hereto as Exhibit C) will apply, except to the extent that LNRS processes personal data on behalf of Customer, the terms of the LexisNexis Risk Solutions Data Processing Addendum at <https://risk.lexisnexis.com/group/dpa> (attached hereto as Exhibit D) will apply.

17. TERMINATION

- 17.1. **Suspension and Termination.** Without prejudice to any other right or remedy which may be available to it, LNRS may suspend or terminate any Product or an Agreement immediately and without compensation if: (a) Customer is in breach of this Agreement and fails to remedy such breach within thirty (30) calendar days after written notice from LNRS specifying the breach and requiring it to be remedied; (b) Customer fails to make any payment to LNRS within fourteen (14) calendar days of the due date; (c) Customer at any time becomes insolvent or bankrupt (or the equivalent in any jurisdiction) or enters into any arrangements with or for the benefit of its creditors or be wound up compulsorily or voluntarily (otherwise than for the purpose of a bona fide reconstruction or amalgamation without insolvency) or has a receiver appointed of all or any part of its undertaking or assets ceases or threatens to cease to carry on business; (d) Customer or any entity controlling Customer acquires, is acquired by and/or merges with another legal entity; or (e) Customer or any Authorized User creates or offers a product that is competitive to any part of a Product or LNRS offering. LNRS may suspend or terminate a Product or an Agreement immediately without notice in the event that: (i) Customer, any beneficiary or any Authorized User becomes subject to (whether by virtue of being listed on or by virtue of being owned or controlled directly or indirectly by one or more person(s)) any sanctions regimes of the European Union (or its member states), United Kingdom, United Nations or United States of America's regulatory authorities; (ii) the continuation of services presents a reasonable risk to either party that the party would be subjected to any form of sanction, designation, divestment, or procurement prohibition, (iii) Customer acts in a manner contrary to Customer's Code of Ethics (as made available to LNRS as of the date of this Agreement), or (iii) continued association with Customer by LNRS would materially harm the reputation of LNRS or otherwise be detrimental to the interests of LNRS. Customer may terminate this Agreement immediately upon written notice if: (a) LNRS is in breach of this Agreement and fails to remedy such breach within thirty (30) Days after written notice from Customer specifying the breach and requiring it to be remedied; (b) LNRS becomes insolvent or bankrupt (or the equivalent in any jurisdiction) or enters into any arrangements with or for the benefit of its creditors or be wound up compulsorily or voluntarily (otherwise than for the purpose of a bona fide reconstruction or amalgamation without insolvency) or has a receiver appointed of all or any part of its undertaking or assets ceases or threatens to cease to carry on business.
- 17.2. **Effect of Termination.** On expiry, termination or cancellation of a Product, or this Agreement for any reason, Customer, Customer Representatives and all Authorized Users shall immediately cease accessing and using the terminated Products. Nothing herein shall require Customer to delete any Contributed Data, any Derived Data or any materials that Customer is required to retain under any regulatory obligation which applies to Customer, including the rules of a professional body (in each case only to the extent and for such time as is required under any such obligation); provided that where Customer retains Licensed Content, Customer (a) continues to comply with the provisions of this Agreement and (b) only retains such copies in archives which are not accessible as part of Customer's day-to-day business operations and does not use such copies for any other purpose.
- 17.3. **Payment Obligations.** Termination or expiry does not relieve Customer of its obligation to pay fees for the period prior to the effective date of termination. If an Agreement is terminated for any reason other than discontinuation of a Product, Customer shall pay to LNRS any unpaid fees for the remainder of the term of the Agreement.
- 17.4. **Survival.** Expiry or termination of this Agreement shall be without prejudice to the accrued rights and obligations of the parties and clauses 4 (Intellectual Property), clause 10 (Limitation of Liability), 15 (Confidentiality), 16 (Data Protection), 17 (Termination) shall survive expiry or termination of this Agreement.

18. NOTICES

- 18.1. **Notice to Customer.** LNRS may provide any notice to Customer under this Agreement by: sending a message to the email address then associated with Customer's account. Notices by email will be effective when LNRS sends the email. It is Customer's responsibility to keep Customer's email address current. Customer will be deemed to have received any email sent to the email address then associated with Customer's account when the email is sent, whether or not Customer actually receives the email.
- 18.2. **Notice to LNRS.** To give LNRS notice under this Agreement, Customer must contact LNRS as follows: by personal delivery, overnight courier or registered or certified mail to General Counsel, Risk Solutions Group, 1000 Alderman Drive, Alpharetta, Georgia 30005, United States with a mandatory copy to legalnotices@lexisnexisrisk.com. LNRS may update the address for notices by providing notice to Customer in writing. Notices provided by personal delivery will be effective immediately. Notices provided by overnight courier will be effective one (1) business day after they are sent. Notices provided registered or certified mail will be effective three (3) business days after they are sent. Notice by email will be effective one (1) business day after they are sent provided confirmation is sent by post or on receipt of a read receipt email from the above mentioned to LexisNexis Risk email address. Notice by Customer to terminate this Agreement or Product may be sent to Customer's LNRS account manager or sales contact at the most recent email address provided by LNRS and shall be valid upon LNRS confirmation of receipt.

19. BETA, AND TRIAL ARRANGEMENTS.

- 19.1. Where LNRS indicates that a Product is a beta product or functionality, or that a Product is provided on a trial or evaluation basis, the following additional terms apply. References in this clause 19 to a beta, trial, or evaluation Product include references to beta, trial or evaluation functionality within an existing Product.
- 19.2. During the evaluation term, Customer may use the Product internally only solely for the purpose of exploring, testing and evaluating the Product for potential use in its business. Given the exploratory nature of a beta, trial, or evaluation, LNRS excludes all liability in relation to use of such Product. The parties acknowledge that such exclusion is reasonable in the context of a beta, trial, or evaluation version.
- 19.3. LNRS may suspend, withdraw, change, limit or throttle the Product, or any part of it, or support or materials relating to it, at any time without notice. LNRS may provide the Product free of charge or at a discounted price from time to time; LNRS may at any time, upon reasonable prior written notice to Customer, make the Product subject to payment of fees by Customer. Customer may terminate access to such beta, trial, or evaluation version of a Product at any time upon written notice to LNRS. A fair use policy applies to use of the Product, and LNRS may require a reduction in use, or may throttle or suspend use which is outside of the fair-use parameters as set by LNRS from time to time.
- 19.4. Customer agrees that, solely in connection with the Product, LNRS may contact Customer and/or Authorized Users from time to time in order to request feedback or comments on the Product.

20. GENERAL

- 20.1. **Variation.** LNRS may, at its discretion, vary the terms of this Agreement on written notice to Customer. During a period of thirty (30) Days, commencing on the day LNRS provides notice, Customer may, by written notice, terminate the affected Products or this Agreement. If Customer does not exercise its right to terminate within thirty (30) Days from notice from LNRS, Customer accepts the changed terms.
- 20.2. **Entire Agreement.** This Agreement sets out the entire agreement and supersedes any and all prior agreements, proposals or representations, written or oral, between the parties with respect to the subject matter of this Agreement. Each party acknowledges that, in entering into this Agreement, it does not rely on any statement, representation, assurance or warranty of any person (whether a party to these Terms or not) other than as expressly set out in this Agreement.
- 20.3. **Amendments.** Subject always to clause 20.1 (Variation), amendments to this Agreement will only be valid if made in writing and signed by a duly authorized representative of each party, provided that LNRS may amend this Agreement either (a) in order to comply with a modification in applicable law, legal or regulatory obligations, LNRS policies, industry standards, safety requirements, or third-party agreements, by informing Customer of such modification as far in advance as is practicably possible, or (b) to make changes (including updating terms on an LNRS website incorporated by reference) that do not have a material adverse effect on the nature or quality of the Product or either of LNRS or Customer rights and obligations under this Agreement.
- 20.4. **Assignment and change of control.** Customer may not assign, novate or otherwise transfer any of its rights or obligations under this Agreement, whether by operation of law or otherwise, without the prior written consent of LNRS. LNRS may assign, novate or otherwise transfer any or all of its rights and/or obligations under this Agreement at any time, provided that the assignee or transferee assumes the performance obligations set forth in this Agreement.
- 20.5. **Relationship of the parties.** The parties are independent contractors. Nothing in this Agreement shall be construed as constituting a partnership, franchise, joint venture, agency, fiduciary or employment relationship between the parties.
- 20.6. **Third-party beneficiaries.** Save as expressly set out in this Agreement, a person who is not a party to this Agreement has no right to enforce any of its terms, whether under the Contracts (Rights of Third Parties) Act 1999 or otherwise.
- 20.7. **Waiver and cumulative remedies.** No failure or delay by either party in exercising any right under this Agreement constitutes a waiver of that right. The rights and remedies arising under, or in connection with, this Agreement are, unless otherwise stated, cumulative and, except where otherwise expressly provided in this Agreement, do not exclude rights and remedies provided by law or otherwise. Any termination of this Agreement or an Agreement in whole or in part does not affect any accrued rights or liabilities of either party or the coming into force or the continuance in force of any provision of this Agreement that is expressly or by implication intended to come into or continue in force on or after such termination.
- 20.8. **Severability.** The illegality, invalidity or unenforceability of any provision of this Agreement under any law of any jurisdiction shall not affect or impair the legality, validity or enforceability of the rest of this Agreement, nor the legality, validity or enforceability of that provision under the law of any other jurisdiction. If any provision of this Agreement is held to be illegal, invalid or unenforceable under any law of any jurisdiction, the parties shall negotiate in good faith to agree any revision necessary to make the provision legal, valid and enforceable so as best to give effect to the intention of the parties as recorded in this Agreement.

- 20.9. **Counterparts.** Where permitted by applicable law, this Agreement may be executed in a number of counterparts which together will constitute the one instrument. A party may execute this Agreement by signing any counterpart. Executed counterparts may be delivered by email, facsimile or other electronic methods.
- 20.10. **Force Majeure.** The parties release each other from any liability for failure to perform their obligations under this Agreement which results from a Force Majeure Event. A party affected by a Force Majeure Event shall immediately, on becoming aware of the occurrence of the event, notify the other party of the occurrence, its cause and the steps which the notifying party is taking to resume performance of its obligations under this Agreement as soon as possible. If performance is unable to be resumed within sixty (60) days of occurrence of the event, the unaffected party may terminate this Agreement immediately by giving written notice.
- 20.11. **Applicable Law and Venue.** This Agreement will be construed in accordance with the laws of the State of Florida. Venue for any action brought pursuant to this Agreement will be in Hillsborough County, Florida, or in the Tampa Division of the U.S. District Court for the Middle District of Florida, except that either party may, where necessary to prevent or attempt to prevent irreparable harm from any unauthorized disclosure of its Confidential Information, seek immediate equitable and/or injunctive relief from any court of competent jurisdiction

PART B – DATA TERMS

This Part B applies where LNRS provides Licensed Content to Customer and/or where Customer provides data to LNRS.

1. **Licensed Content.** Where LNRS provides Licensed Content to Customer, LNRS grants to Customer the right to receive the Licensed Content and to use it for its internal business purposes in accordance with the Agreement and in accordance with the following rights and restrictions:
 - 1.1. **Individual Rights.** Authorized Users who are individual natural persons may: (a) search, manipulate, and display the Licensed Content within the Product within the scope of the Product functionality and in accordance with the Agreement; (b) make a limited number of printouts of Licensed Content for their personal use using the printing commands contained in the Product (but not otherwise); (c) share Licensed Content with other Authorized Users of the same Licensed Content provided that those other Authorized Users have the right to such Licensed Content pursuant to an applicable Agreement; and (d) process, store, or otherwise use Licensed Content on an incidental basis in such internal and third-party applications as necessary for the Authorized User to use the Licensed Content as permitted by the Agreement. For the avoidance of doubt, this Part B (Data Terms) does not permit automated or machine usage of Licensed Content or use in connection with artificial intelligence, each of which should be expressly set out in an Agreement, if required.
 - 1.2. **General Rights.** Customer may (a) share insubstantial portions of Licensed Content with its third party professional advisers to the extent they require such Licensed Content in order to advise Customer and subject to such professional advisers entering into appropriate obligations of confidentiality to Customer regarding use of Licensed Content, and (b) share Licensed Content with government or regulatory authorities in response to a specific request for such information.
 - 1.3. **Archive Rights.** Customer may store limited extracts of Licensed Content in an archive to the extent required in order to comply with regulatory obligations applicable to Customer, provided it is stored in an archive only and is not accessible as part of Customer's day-to-day business operations. When archived, the Licensed Content must not serve as a replacement or substitute for the Product.
 - 1.4. **Restrictions.** Subject to Part B (Data Terms), clause 1, and save to the extent expressly stated in an applicable Agreement, Customer may not:
 - a) distribute Licensed Content within its organization;
 - b) distribute Licensed Content to a third party;
 - c) create Derived Data,
 - d) distribute Derived Data to a third party;
 - e) place the Licensed Content in any internal or third party application; or
 - f) store Licensed Content or Derived Data systematically or in such a way as to create a parallel dataset or a substitute for any Product.
2. **Customer Third Parties.** If and to the extent that the Agreement permits Customer to share Licensed Content with Customer Third Parties, Customer shall ensure that each Customer Third Party is bound by a written agreement with Customer under which the Customer Third Party agrees to keep Licensed Content confidential and use it only for its own internal business purposes within the scope of its written agreement with Customer.
3. **Derived Data.** Customer may use Licensed Content to create Derived Data only as expressly set out in an Agreement. LNRS shall, subject to its rights in and to the Licensed Content and the terms of this Agreement, not own or acquire any right, title or interest in any Derived Data.
4. **Contributed Data.** To the extent that Customer or an Authorized User provides Contributed Data to LNRS, the following provisions shall apply:
 - 4.1. Customer grants to LNRS a non-exclusive, transferable, royalty-free, fully paid-up, irrevocable right and license to process and use the Contributed Data in connection with the Product.
 - 4.2. Customer shall ensure that it has all rights and licenses required to enable:
 - a) Customer to process and use the Contributed Data in connection with the Product; and
 - b) LNRS to store and otherwise process the Contributed Data in connection with the Product.
 - 4.3. LNRS may, if required to do so pursuant to applicable law, or if required in order to ensure the security and/or integrity of the Product, delete any Contributed Data without notice to Customer.
 - 4.4. LNRS shall have no liability to Customer, or any third party, in connection with the Contributed Data, unless otherwise agreed on an Agreement.
 - 4.5. Customer agrees to keep, and ensure its Authorized Users keep, a separate back-up copy of all Contributed Data.

5. **Data Sharing Functionality.** Customer acknowledges that a Product may include functionality which allows Authorized Users to share information with each other or with third parties. Such content is not "Licensed Content" for the purposes of this Agreement, and LNRS has no responsibility for content shared in this way and disclaims all liability for such content. Customer agrees that sharing information with third parties is a feature of certain Products and that such sharing does not constitute a breach of confidentiality or a breach of this Agreement.

PART C – SOFTWARE TERMS

Part C applies where LNRS makes available software, a mobile app, or software-as-a-service to Customer. – [RESERVED]

PART D – PROFESSIONAL SERVICES TERMS

Part D applies when LNRS provides professional services to Customer pursuant to an Agreement. – [RESERVED]

PART E – CONTRIBUTORY DATABASE TERMS

Part E applies where Customer will contribute data to a contributory database. – [RESERVED]

PART F – GENERATIVE AI PRODUCT TERMS

This Part F applies where LNRS provides a generative AI tool or functionality to Customer.

1. **Agreement.** Save as set out in this Part F, the terms of the Agreement apply to the Product. Capitalised terms used in this Part F are defined at the end of this document.
2. **Additional Terms.** The following additional terms apply in relation to the Product:
 - 2.1. If the Product is provided as functionality within, or otherwise as part of, in connection with, or in reliance upon, an existing product, the term of the Product is the remainder of the term for Customer's use of that existing product, and is contingent upon and may be suspended or terminated alongside and as part of that existing product.
 - 2.2. As between Customer and LNRS, Generated Content is the confidential property of LNRS. Authorized Users may use Generated Content for Customer's internal purposes only.
 - 2.3. Restrictions in the Agreement on use of Licensed Content apply to Generated Content as if those provisions of the Agreement referred to Generated Content as well as Licensed Content.
 - 2.4. Provisions of the Agreement requiring deletion of Licensed Content by Customer apply to Generated Content as if those provisions of the Agreement referred to Generated Content as well as Licensed Content.
 - 2.5. Generated Content is created by generative AI technology and may be based in part on Contributed Data, third party data sources, and material generated by large language models or other tools for creation of novel material, Warranties or indemnities in the Agreement do not apply to Generated Content.
 - 2.6. LNRS does not warrant that Generated Content is complete, accurate, or up to date. Like other generative AI tools, the Product may from time to time hallucinate or generate false information. Authorized Users must verify information before using it.
 - 2.7. Customer prompts to the Product are Contributed Data for the purposes of the Agreement. LNRS may use Contributed Data for its internal business purposes on a non-anonymized basis. LNRS will not sell or distribute such Contributed Data to third parties.
 - 2.8. Product functionality may include links to LNRS information and materials outside of the Product, or in other parts of the Product. Authorized Users may only access such information and materials if the license for that Authorized User permits access to such information and materials; access may not be available if the relevant materials are not available to the Authorized User under their license. The terms of the Agreement between Customer and LNRS apply to use of such information and materials.
 - 2.9. A fair use policy applies to use of the Product, and LNRS may require a reduction in use, or may throttle or suspend use which is outside of the fair use parameters set by LNRS from time to time.
 - 2.10. Customer acknowledges that the Product is not intended undertake analysis or to make decision in relation to information relating to individual persons, and Customer agrees not to place personal data or personally identifiable information in the Product or to use the Product for the purpose of making decisions in relation to individual persons.
3. **Beta Terms.** Where LNRS indicates that a Product is a "beta" product or functionality, the following additional terms apply:
 - 3.1. LNRS may suspend, withdraw, change, limit or throttle the Product, or any part of it, or support or materials relating to it, at any time without notice. LNRS may provide the Product free of charge or at a discounted price from time to time; LNRS may at any time, upon reasonable prior written notice to Customer, make the Product subject to payment of fees by Customer. Customer may terminate access to a beta version of a Product at any time upon written notice to LNRS.
 - 3.2. The Product is provided in beta format to allow Customer to explore, test, and evaluate the Product as a new potential offering. Authorized Users may use the Product to submit queries for the purposes of their role within Customer and may use Generated Content (as defined below) solely for Customer's internal business purposes or as otherwise indicated in writing by LNRS. A fair use policy applies to use of the Product, and LNRS may require a reduction in use, or may throttle or suspend use which is outside of the fair-use parameters as set by LNRS from time to time.
 - 3.3. Customer agrees that, solely in connection with the Product, an LNRS user research team may contact Authorized Users from time to time in order to request feedback or comments on the Product. Customer acknowledges and agrees that LNRS may use any suggestion, enhancement request, recommendation, idea, correction or other feedback provided by Customer or Authorized Users from time to time, and assigns to LNRS by way of assignment of present and future rights all right, title and interest to all feedback and ideas or suggestions contained in such feedback and comments.
 - 3.4. As the Product is provided in beta format, the liability of LNRS in relation to the Product is nil. The parties acknowledge that this is reasonable, given the exploratory nature of a beta product.


Exhibit A

Affidavit of Compliance with Anti-Human Trafficking Laws

In accordance with Section 787.06 (13), Florida Statutes, the undersigned, on behalf of LNRS Data Services, Inc. (Company) listed, hereby attests under penalty of perjury that the Company:

1. Does not use coercion for labor or services as defined in Section 787.06, Florida Statutes.

The undersigned is authorized to execute this Affidavit on behalf of Company.

Date: 2/2/2026, 20 Signed: 
034600F1552544C...

Entity: LexisNexis Risk Data Services, Inc. (Circuit) Name: Mike Malik
 Title: Chief Marketing Officer

Exhibit B
FOREIGN COUNTRY OF CONCERN ATTESTATION
(PUR 1355)

This form must be completed by an officer or representative of an entity submitting a bid, proposal, or reply to, or entering into, renewing, or extending, a contract with Hillsborough County Aviation Authority which would grant the entity access to an individual's Personal Identifying Information. Capitalized terms used herein have the definitions ascribed in [Rule 60A-1.020, F.A.C.](#)

LNRS Data Services, Inc. is not owned by the government of a Foreign Country of Concern, is not organized under the laws of nor has its Principal Place of Business in a Foreign Country of Concern, and the government of a Foreign Country of Concern does not have a Controlling Interest in LNRS Data Services, Inc.

Under penalties of perjury, I declare that I have read the foregoing statement and that the facts stated in it are true.

Printed Name: Mike Malik

Title: Chief Marketing Officer

Signature:  6246C8F1652644C...

Date: 2/2/2026

Certificate Of Completion

Envelope Id: 6DBA6A22-DA27-47B5-98F9-061500031D6B
 Subject: HCAA/LNRS Agreement
 Source Envelope:
 Document Pages: 34
 Certificate Pages: 5
 AutoNav: Enabled
 Envelopeld Stamping: Enabled
 Time Zone: (UTC-05:00) Eastern Time (US & Canada)

Status: Sent

Envelope Originator:
 Tiffany Mays
 P.O. Box 22287
 Tampa, FL 33622
 TMays@TampaAirport.com
 IP Address: 174.47.44.10

Record Tracking

Status: Original 2/2/2026 10:58:22 AM	Holder: Tiffany Mays TMays@TampaAirport.com	Location: DocuSign
Security Appliance Status: Connected	Pool: StateLocal	
Storage Appliance Status: Connected	Pool: Hillsborough County Aviation Authority	Location: Docusign

Signer Events

Mike Malik
 mike.malik@cirium.com
 Chief Marketing Officer
 LexisNexis Risk Data Services, Inc. (Cirium)
 Security Level: Email, Account Authentication (None)

Signature

DocuSigned by:

 6346C8F1552544C...
 Signature Adoption: Pre-selected Style
 Using IP Address:
 2601:249:1a7c:78f0:bc50:f07f:202b:c2b2
 Signed using mobile

Timestamp

Sent: 2/2/2026 12:59:57 PM
 Viewed: 2/2/2026 1:24:54 PM
 Signed: 2/2/2026 1:25:26 PM

Electronic Record and Signature Disclosure:
 Accepted: 2/2/2026 1:24:54 PM
 ID: bd677688-1cee-4721-8e34-43222bc56e5d

In Person Signer Events

Signature

Timestamp

Editor Delivery Events

Status

Timestamp

Agent Delivery Events

Status

Timestamp

Intermediary Delivery Events

Status

Timestamp

Certified Delivery Events

Status

Timestamp

Katie Pace
 KPace@TampaAirport.com
 Senior Procurement Coordinator
 Hillsborough County Aviation Authority
 Security Level: Email, Account Authentication (None)


 Using IP Address: 174.47.44.10

Sent: 2/2/2026 11:03:06 AM
 Viewed: 2/2/2026 1:19:11 PM

Electronic Record and Signature Disclosure:
 Not Offered via Docusign

Michael Romero
 michael.romero@cirium.com
 Security Level: Email, Account Authentication (None)

Sent: 2/2/2026 11:03:05 AM

Electronic Record and Signature Disclosure:
 Not Offered via Docusign

Carbon Copy Events

Status

Timestamp

Carbon Copy Events	Status	Timestamp
Alexis Smith alexis.smith@lexisnexisrisk.com Security Level: Email, Account Authentication (None)	COPIED	Sent: 2/2/2026 12:59:59 PM Viewed: 2/2/2026 1:53:25 PM
Electronic Record and Signature Disclosure: Accepted: 2/2/2026 11:33:47 AM ID: 219f942e-f9ff-4869-9748-51f31793890a		

Witness Events	Signature	Timestamp
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Notary Events	Signature	Timestamp
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Envelope Summary Events	Status	Timestamps
Envelope Sent	Hashed/Encrypted	2/2/2026 11:03:06 AM
Certified Delivered	Security Checked	2/2/2026 1:24:54 PM
Signing Complete	Security Checked	2/2/2026 1:25:26 PM

Payment Events	Status	Timestamps
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Electronic Record and Signature Disclosure
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CONSUMER DISCLOSURE

From time to time, Carahsoft OBO Hillsborough County Aviation Authority (we, us or Company) may be required by law to provide to you certain written notices or disclosures. Described below are the terms and conditions for providing to you such notices and disclosures electronically through the DocuSign, Inc. (DocuSign) electronic signing system. Please read the information below carefully and thoroughly, and if you can access this information electronically to your satisfaction and agree to these terms and conditions, please confirm your agreement by clicking the 'I agree' button at the bottom of this document.

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If you elect to receive required notices and disclosures only in paper format, it will slow the speed at which we can complete certain steps in transactions with you and delivering services to you because we will need first to send the required notices or disclosures to you in paper format, and then wait until we receive back from you your acknowledgment of your receipt of such paper notices or disclosures. To indicate to us that you are changing your mind, you must withdraw your consent using the DocuSign 'Withdraw Consent' form on the signing page of a DocuSign envelope instead of signing it. This will indicate to us that you have withdrawn your consent to receive required notices and disclosures electronically from us and you will no longer be able to use the DocuSign system to receive required notices and consents electronically from us or to sign electronically documents from us.

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electronically from us.

How to contact Carahsoft OBO Hillsborough County Aviation Authority:

You may contact us to let us know of your changes as to how we may contact you electronically, to request paper copies of certain information from us, and to withdraw your prior consent to receive notices and disclosures electronically as follows:

To contact us by email send messages to: dpotter@tampaairport.com

To advise Carahsoft OBO Hillsborough County Aviation Authority of your new e-mail address

To let us know of a change in your e-mail address where we should send notices and disclosures electronically to you, you must send an email message to us at dpotter@tampaairport.com and in the body of such request you must state: your previous e-mail address, your new e-mail address. We do not require any other information from you to change your email address..

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To request delivery from us of paper copies of the notices and disclosures previously provided by us to you electronically, you must send us an e-mail to dpotter@tampaairport.com and in the body of such request you must state your e-mail address, full name, US Postal address, and telephone number. We will bill you for any fees at that time, if any.

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- i. decline to sign a document from within your DocuSign session, and on the subsequent page, select the check-box indicating you wish to withdraw your consent, or you may;
- ii. send us an e-mail to dpotter@tampaairport.com and in the body of such request you must state your e-mail, full name, US Postal Address, and telephone number. We do not need any other information from you to withdraw consent.. The consequences of your withdrawing consent for online documents will be that transactions may take a longer time to process..

Required hardware and software

Operating Systems:	Windows® 2000, Windows® XP, Windows Vista®; Mac OS® X
Browsers:	Final release versions of Internet Explorer® 6.0 or above (Windows only); Mozilla Firefox 2.0 or above (Windows and Mac); Safari™ 3.0 or above (Mac only)
PDF Reader:	Acrobat® or similar software may be required to view and print PDF files
Screen Resolution:	800 x 600 minimum
Enabled Security Settings:	Allow per session cookies

** These minimum requirements are subject to change. If these requirements change, you will be asked to re-accept the disclosure. Pre-release (e.g. beta) versions of operating systems and browsers are not supported.

Acknowledging your access and consent to receive materials electronically

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