

## Customer Service Excellence

Meet or exceed 4.40 on the Airports Council International (ACI) ASQ Customer Service Survey for Fiscal Year 2025.

**ACHIEVED 4.42**

## Growth and Financial Strength

Meet or exceed the pre-capital bottom line budget of \$161.5 million for FY25.

**ACHIEVED \$181.5 Million**



## Safety and Security

Successfully pass the annual FAA Part 139 certification audit and annual TSA inspection with zero major discrepancies.

**ACHIEVED Zero Major discrepancies**

## People, Culture and Community

Achieve an employee participation rate of 80% on the 2025 Workplace Engagement Survey.

**ACHIEVED 90.2%**