

WHAT TO EXPECT: INTERNATIONAL ARRIVALS

Passenger facilitation, or the process of ensuring passengers are able to move through an airport quickly, is a top priority for airports. Airports work with airline partners and government agencies to provide seamless and expeditious customs screening while still maintaining the highest standards of safety and security. This information will help you navigate the airport efficiently when you arrive at a U.S. airport. >>



1 DETERMINE YOUR CUSTOMS CLEARANCE ELIGIBILITY



U.S. Citizens

U.S. citizens returning home to the United States are able to use the following options available at many U.S. international airports:

- Automated Passport Control Kiosks
- Mobile Passport Control
- Global Entry*
- Nexus*
- See a Customs and Border Protection Officer



U.S. Lawful Permanent Residents

U.S. lawful permanent residents returning home to the United States are able to use the following options available at many U.S. international airports:

- Automated Passport Control Kiosks
- Global Entry*
- Nexus*
- See a Customs and Border Protection Officer



Canadian Citizens

Canadian citizens traveling to the United States are able to use the following options available at many U.S. international airports:

- Automated Passport Control Kiosks
- Mobile Passport Control
- Nexus*
- See a Customs and Border Protection Officer



B-1, B-2 Visa or ESTA

Business (B-1) and leisure (B-2) passengers traveling to the United States with a visa or those traveling with an ESTA not on their first visit are able to use the following options available at many U.S. international airports:

- Automated Passport Control Kiosks**
- See a Customs and Border Protection Officer



First Time ESTA and All Other Non-U.S. Citizens

Passengers traveling to the United States with a visa or those traveling with an ESTA on their first visit are able to use the following options available at many U.S. international airports:

- Automated Passport Control Kiosks**
- See a Customs and Border Protection Officer

2 FOLLOW AIRPORT SIGNS

Upon entry into the United States, passengers should follow airport signs to their eligible customs screening line. This airport uses the following icons to direct passengers:



U.S. Customs and Border Protection

U.S. Customs and Border Protection



Automated Passport Control



Mobile Passport



Global Entry



Nexus

* Requires enrollment and approval before travel. See CBP website for more eligibility information.

** APC Kiosk availability and eligibility may vary airport to airport.