



Peter O. Knight Airport
Plant City Airport
Tampa Executive Airport

April 15, 2016

Hillsborough County
Aviation Authority
P.O. Box 22287
Tampa, Florida 33622
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TampaAirport.com

Dear CNC Member,

During the last Community Noise Consortium (CNC) meeting on March 10, 2016, an enhanced online application for flight tracking and filing noise complaints was discussed and launched for use, called PublicVue. You can access PublicVue on the same noise abatement web page of the Hillsborough County Aviation Authority's website as before (www.TampaAirport.com/noise-abatement). PublicVue is in use at several other airports, including Boston Logan, Phoenix Sky-Harbor and Seattle-Tacoma airports. The Authority is pleased to bring this enhanced product to you. PublicVue will provide residents a near real-time flight tracking capability of aircraft operating at Tampa International Airport.

The existing online complaint form will remain in place until May 1, 2016. On this date, PublicVue will be used for filing online noise complaints. This is the same system we have used for many years. The difference is that you will only have to input your information once when you register and future complaints go directly in to the complaint database instead of having to be input in to the database manually. Phone complaints may still be placed by calling the Noise Office at (813) 870-7843.

When using PublicVue for the first time, you will have the opportunity to register information using the same fields as on the existing noise complaint form. Once a resident is registered, it is no longer necessary to provide much of the information previously required on the noise complaint form. Should a resident prefer not to provide an address and phone number when registering, they may follow the steps outlined on the 'More About PublicVue' page of the Authority's website. However, please note, without an address, some features of PublicVue may not function properly and the Noise Office will not be able to investigate a noise complaint. Such complaint(s) without location information may go unanswered as a result, though complaints will always be logged.

All the information provided on PublicVue is stored in the same database the Airport's Noise Office has maintained for several years. The information is secure and meets legal and industry standards for security. Furthermore, the information is only used by the Airport's Noise Office for complaint entry and management. It is important to note that the Hillsborough County Aviation Authority is governed by Chapter 119 of the Florida Statutes which provides that any records made or received by any public agency in the course of its official business are available for inspection by the public through public records requests. As such and has always been the case, noise complaints, correspondence and other information that is part of the Airport's Noise Office must all be made available in accordance with state law.

The benefits of the PublicVue product when compared to other applications include:

- A streamlined complaint filing process.

- Continues to interface with the same noise complaint database the Airport has maintained for several years, eliminating potential loss of data.
- Near real-time flight tracking of aircraft operating around Tampa. For security reasons, this information is required to be on a 10 minute delay. Other vendor applications have longer delays of flight track information:
 - Washington, D.C. (1 hour)
 - Fort Myers (10 minutes)
 - New York (40 minutes)
- Harris Corp., the provider of PublicVue, is the only vendor that provides fused data from multiple data sources which improves location and flight track accuracy.

As a reminder, since March 9, 2016, the Noise Office has been posting some deviation information to the Authority's website and that information can be found at www.TampaAirport.com/daily-deviations.

We appreciate your participation with the CNC and hope you will take a few moments to review and become familiar with PublicVue.

Our next CNC meeting will be held on May 12, 2016 at 5:30 p.m. and we look forward to seeing you then.

Sincerely,



Lloyd Tillmann
Director of Operations