

TPA spared the worst of Hurricane Irma



Dozens of Aviation Authority employees, including staff from Operations, Guest Services, Maintenance, Planning & Development, Police, ARFF and others remained at TPA through the duration of Hurricane Irma.

Tampa International Airport spent days preparing for all that Hurricane Irma might bring to the Tampa Bay region.

Fortunately, the worst never came.

While winds gusted upwards of 60 miles per hour, TPA was largely spared from the worst of the massive storm. The Airport saw downed trees and signage, water intrusion and widespread debris across the airfield.

The Airport reopened Tuesday morning – less than a day after the storm passed thanks to a massive team effort.

“I am in awe of the incredible hard work that everyone put into preparing the Airport for the storm and am grateful beyond words for the stormriders who left their families and were at the airport throughout,” said CEO Joe Lopano. ■

Full coverage on pages 2-4



Icelandair celebrated its inaugural departure from TPA on Sept. 7, launching twice-weekly nonstop service to Reykjavik. Icelandair is the third new European flight since 2011 at Tampa International Airport.

IN THIS ISSUE



Hurricane Irma

Learn more about TPA's team of dedicated stormriders.



Bringing the Irish

Meet Fran Downes, the popular Four Green Fields bartender.



Nonstop to the Big Easy

Spirit announces new nonstop flights to New Orleans beginning in November.



TPA BY THE NUMBERS



52 mph

TPA saw sustained winds of 52 miles per hour and peak gusts of 66 mph during Hurricane Irma.

Stormriders put life on hold to fight Irma

Hundreds of Airport employees and partners remained at TPA to prepare the Airport for Hurricane Irma and to lead the recovery effort once the storm passed.

HCAA Stormriders: Here for the duration

Chris Altizer; Dale Amberger; Harvey Argote; Brian Barnott; Tom Benjamin; Marc Benson; Synovia Blakely; Shannon Boos; Adam Bouchard; Alyssa Caisse; Michael Canaday; Eddie Caraballo; Merry Jo Carper; Miguelt Carter Haynes; David Coleman; Darrell Colestock; Mike Cooper; John Corey; Frank Correa; Yamil Dastas; Chris DeCola; Charles Deveto; EJ Diaz; Bryan Diemer; Bradley Dilley; Nick D'Jimas; Kevin Durkin; Sam Ensell; Matt Ewing; Brett Fay; Ray Fanti; Valeri Finley; Jeff Fultz; Robert Furman; Ken Garcia-Vargas; Kirsner Garcon; Daniel Glennon; Lane Gove; Lloyd Hersey; Ray Hurley; Mike Hushek; Al Illustrato; Greg Isennoek; Megan Jaufmann; Senioreen Johnny; William Johnson; Daniel Jones; Oliver Jones; Tyrone Jones; Patrick Koehl; Steven Lee; Joe Lopano; Todd Mangon; Tony Marshall; Mike Marston; Joey Martinez; Davie Martino; Gail McCluskey; Taylor Merk; Barry Moretz; Rich O'Connor; Thomas Olsen; Dwinell Oulette; Katy Pace; James Parker; Michael Patty; Hallie Pell; Jason Peterson; Kyle Pinsonneault; Cheryl Porter; Robert Porter; Angela Potenziano; John Preyer; Luis Ramos; Roberto Ramos; Betty Relano; Kelly Renza; Luis Renza; Kim Richbourg; Paul Ridgeway; Bob Rinehart; Mike Robinson; Michael Rodriguez; Gaston Ruiz; Darryl Samrah; Simon Sanchez; Shawn Sandlin; Bruce Sather; Jack Schafer; Walter Scoville; Scott Seifer; Glenn Self; Tammi Severin; Wendy Shughart; Gilbert Solla; Warren Stone; Christine; Swizdor; Tony Tew; Jason Thomas; John Tiliacos; Vince Torres-Roa; Duy Tran; Teri Uno; Danny Valentine; Charlie Vazquez; Britti Verret; Ann Walters; Brian Washburn; Davie White; Ricky White; Charlie Williams; Larry Williams; Jesse Wilson; David Wright

Additional HCAA storm workers

Chuck Allen; Lisa Assetta; Cameron Beall; Jordan Biegler; Jeff Browning; George Christensen; Jeff Clay; Alec Clendenin; Jonathan Cooley; Frank Correa; Carol Cowan; Jim Croft; Michael Davis; Wayne DeFrias; Kerry Duris; Scott Ericson; Ricardo Feliciano; Donald Fizel; Amy Flack; Carlos Garcia; Michael Garcia; Marilyn Gauthier; Christopher Giokas; James Glaros; Mickey Godinez; Lane Gove; Matt Griffin; Cheryl Hawkins; Beau Hebert; Darren Jimenez; Steven Krantz; Jeff Lee; Travis Leemreis; Scott Loper; Max Marble; Karl Martin; Sid McDonald; Steven McDonald; Teresa McMahon; Alberto Medina; Michael Morton; Connie Mundzak; Dave Nicewinter; Katy Pace; Fred Palmer; Robert Parrish; Christina Penella; Aimee Pidgeon; Rob Porter; Cheri Rempert; Ray Rivero; Mike Robinson; Nancy Rubin; Gaston Ruiz; Rick Sanz; Dan Seeley; Tim Shoby; Chuck Shye; Stacey Skeet; Adam Smith; Nevada Smith; Mack Sneed; Andrew Sorrow; Joe Tuero; Matthew Ward; Billie Washburn; Ryan Weirich; Doyle Wiggins; Chris Wilson; Mark Witt

Flagship/Bombardier/FFM

Odalys Baluja Amor; Ysabel Ruiz; Angela Villavicencio; Ernesto Luque; Joe Frazier; Kathie Grooms; Travis Pearce; Bill Penman; Eric Wicks; Brian Kerns; John Lalim

HCAA Concessions

Henry Sanz; Maria Gonzalez; Leonardo Fossi; Roger Castro; Osday Toledano; Marva Francis; Christine Pena; Juan Barcia; Kai Barnes; Alex Elliot; Lisa John; Nichole Bolt; Ben Robinson; Chris Gonzales; Jamal Black; Tasha Norvelous; Daniel Acousta; Daniel Finalet; Yanet Combo; Chaenne Moreno; Imani Bell; Donquay Throw; Mary Lou Benincasa;

Renzo Verdi; Chris Metoyer; Dixie Teters; Anna Cuellar; Sharon Morris; Dasha Serecka; Anthony Summers; Carol Murphy; Loren Malave; Tommy Mallard; Mike Rodriguez; Perry Kranias; Jodi Stanly; Mathew Johnson; John Beaver; Dennis Freeman; Jimmy Peralta; Dashon Wilkins; Tim Juul; Maria Prince; Jenson Mendiola; Kalor Yancey; Diamond Young; Jordan Peterson; Monique Shields; David Janecek; Eric Clark; Emilyann Alfieri; Jesus Pabon; Joe DeBaun; Steve Larrimore; Lloyd William; Miguel Cepeda; Bob Kehlenbeck; Carmelo Diaz; Terry White; Justin Thayer; Nelson Gonzalez

Marriott Hotel

Debbie Boehning; Joe Hediger; Elisa Hoefen; Henry Kimball; Jessica Phillips; Brian Malcolm; Amy Welch; Jackie McCauley; Luisanna Vasquez; Robby Powell; Sandy Viers; Scott Axford; Pamela Carlson; Luz Stock; Dominga Marte; Maria Hernandez; Sonny Chatman; Fabiola Bernal; Benny Colon; Tom Zenick; Elvin Toro; Alex Roa; Nyzetta Dallas; Marta Alonso; Van Do; Amid Choueiri; Robert Green; Lisa Garbett; Richard Venson; Maritza Sanders; Angela Minner; Kittikorn Massie; Rafael Alvaro; Julio Aristud; Hamilton Damon; Kim Jacobs; Jessica Sevilla; Mike Williams; Rob Placeras; Martha Restrapo; Junior Restrapo; Maureen Manconi

CBP/TSA/FAA

Chief John Choiniski; Supervisory Denis McMahon; Officer Michael Staples; Officer James Wills; Officer John Inman; Lee Kair; Greg Mertz; Don Kerr; Don Cosner; Jim Flaherty; Jorge Contreras; Mike Selavka; Dave McKee; Rodrigo Aviles; Sandra Porter; Elvira Rivera; Gipseidy Santiago; Edwin Victoria; Daniel Carey; Ryan Smith; Sam Patel; Anna Williams; Mark Clarke; John DeJesus; Jewel McNaughton; Wayne Yindra; Dan Orraca; Mike Simpson; Joe LaBelle; Eric Cameron; Emilie Trimpey; John Krawczyk; Nikitee Carter-DeJesus; Jeff Roux; Felix Dominguez; Arnaldo Santiago; Tyler Wiest; Sean Callahan; Michael Posey; Rafiq Shaheen; Triston Leach; CJ Morales-Davis; Robert McClelland; Kevin Mohammed; Chantelle Rivera; Joslin Stafford; Steven Goy

Airlines/Rental Cars/PEMCO/Prospect/G2

Ainsworth Pothemont; Wendell Marlin; Jeffston Hendrickson; Theodore Wood; Jose Crea; Rudy Cervantes; Esteban Alvarez; Bill Huntley; Janice Boykins; Joseph Salazar; Jeremy Still; Jim Friley; Sonia Colon; Milagros Rosario; Helda Durham; Dave Vesper; Stan Lambert; Anthony Stewart; Fashola Hafiz; Krystal Selke; Ronald Gemsheim; Brenda Salton; Dawn Zanghi; Debra Hayes; Deva Simmons; Juan Sanchez; Michael Sisson; Rai White; Wilza Perez; Luis Galan; Brian Fairbanks; Myra Hitchens; Brian Williams; Aaron Shafer; Peter Todorovich; Kim Tillman; Kelly Berkeridge; Tim Wald; Shawn Wynn; Jose Alcantara; Johanna Stancato; Nancy Peeling; Thomas Keesling; Frankie Jamison; Scott Clifford ; Edward Garduno

thank
you!

If you worked the storm and don't see your name here, THANK YOU! We're glad you are part of the team!



Host employees, pictured here in front of P.F. Chang's, were among numerous concessions workers who remained at TPA during the storm. Employees from Newslink, SSP, Bradford, HBF, Hudson/WDFG and the Marriott Hotel also remained at the Airport during the storm.



Newslink employee Henry Sanz, pictured above, remained at the Airport for the storm. Sanz, in a true sign of devotion, even worked on his birthday - Sunday, Sept. 10. He and his coworkers made the most of it, celebrating with a cake.



The Bombardier team remained on site to ensure that the Airside shuttles were promptly inspected and reopened.



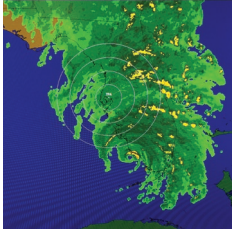
With clean-up from Hurricane Irma underway on Sept. 11, members of the Tampa International Airport Police department paused to remember those who lost their lives in the 9/11 attacks.



John Lalim of Fuel Facility management secured the fueling system after the rental car companies ceased operations. He then returned after Irma to restore service.



The Aviation Authority and partners, including airlines, concessionaires and Master Plan contractors, met at least once a day to coordinate hurricane plans.



HURRICANE IRMA: Through TPA's eye



On Saturday, just hours before the last flight out, the line at the Southwest ticket counter snaked out to the curbside. Factoring in commercial and general aviation operations, the Airport saw 672 departures and landings on the Friday before the storm hit - well above the usual average.



Passengers, like little Clair and her family, filled every seat out of Tampa International Airport.



Tampa International Airport closed for operations at 8 p.m. on Saturday. No aircraft - commercial or general aviation - were on the airfield. All of the gates were pulled towards the Airsides and strapped down for safety. The beautiful sunset belied what was in store for Tampa Bay. TPA experienced sustained winds of 52 miles per hour with a peak gust of 66 mph.



Southwest Airlines flew the final two flights out of TPA on Saturday shortly before 8 p.m. Southwest's last flight ferried staff and crew members to Dallas.



With Irma bearing down, Sr. Manager of Airfield Operations Brian Washburn and Director of Operations Lloyd Tillmann patrol the airfield on Saturday evening.

DEPARTURES 10:34 AM					DEPARTURES 10:34 AM					DEPARTURES 10:34 AM					ARRIVALS 10:34 AM				
CITY	AIRLINE	FLIGHT	GATE	TIME STATUS	CITY	AIRLINE	FLIGHT	GATE	TIME STATUS	CITY	AIRLINE	FLIGHT	GATE	TIME STATUS	CITY	AIRLINE	FLIGHT	TIME	GATE STATUS
Amsterdam	DELTA	70	E68	12:25P Cancelled	Cleveland	FRONTIER	1396		12:15P Cancelled	New Orleans	Southwest	4162		2:40P Cancelled	Atlanta	DELTA	1891	11:25A E68	Cancelled
Atlanta	DELTA	2807	E64	11:00A Cancelled	Columbus	Southwest	4701		10:55A Cancelled	New York-JFK	DELTA	1654	E70	11:50A Cancelled	Atlanta	Southwest	3353	12:20P	Cancelled
Atlanta	Southwest	4160		12:00P Cancelled	Dallas Love Field	Southwest	4876		4:20P Cancelled	New York-JFK	DELTA	409	E69	3:04P Cancelled	Atlanta	DELTA	1373	12:34P E62	Cancelled
Atlanta	DELTA	70	E68	12:25P Cancelled	Dallas-Ft. Worth	American Airlines	2360	F78	1:40P Cancelled	New York-LGA	DELTA	2143	E69	12:45P Cancelled	Baltimore	Southwest	2913	10:37A E66	Cancelled
Atlanta	DELTA	66	E66	2:50P Cancelled	Dallas-Ft. Worth	American Airlines	181		3:35P Cancelled	New York-LGA	Southwest	679		2:35P Cancelled	Boston	Southwest	1938	11:09A F84	Cancelled
Atlanta	DELTA	64	E64	4:05P Cancelled	Denver	Southwest	6349	E65	11:56A Cancelled	Newark	DELTA	2646	E69	3:25P Cancelled	Charlotte	American Airlines	1263	12:00P A7	Cancelled
Austin	Southwest	2382		10:40A Cancelled	Detroit	KLM	5685	E66	2:09P Cancelled	Newark	UNITED	1024	A6	1:30P Cancelled	Chicago-Midway	Southwest	2382	10:00A	Cancelled
Baltimore	Southwest	1574		11:05A Cancelled	Detroit	American Airlines	2067		5:05P Cancelled	Newark	UNITED	1631	A9	3:50P Cancelled	Cincinnati	DELTA	3836	11:25A E67	Cancelled
Baltimore	spirit	588		2:45P Cancelled	Edinburgh	KLM	5138	E69	3:04P Cancelled	Newark	jetBlue	2074		4:05P Cancelled	Cleveland	FRONTIER	1399	11:16A	Cancelled
Baltimore	Southwest	542		4:45P Cancelled	Ft. Lauderdale	Silver	89	A1	10:20A Cancelled	Newark	UNITED	342	A8	5:06P Cancelled	Cleveland	FRONTIER	1395	11:19A	Cancelled
Birmingham	Southwest	54		2:10P Cancelled	Ft. Lauderdale	Southwest	4691		10:50A Cancelled	Panama City	Copa Airlines	394	F87	3:03P Cancelled	Detroit	DELTA	1959	11:08A E65	Cancelled
Boston	DELTA	2927	E66	11:15A Cancelled	Grand Cayman	Southwest	201	F88	3:25P Cancelled	Pensacola	Silver	71	A1	12:15P Cancelled	Ft. Lauderdale	Silver	82	10:37A A1	Cancelled
Boston	jetBlue	192		11:50A Cancelled	Hartford	jetBlue	1534		1:09P Cancelled	Pensacola	Silver	80	A1	2:45P Cancelled	Ft. Lauderdale	Southwest	4160	11:15A	Cancelled
Boston	jetBlue	992		2:16P Cancelled	Houston-HOU	Southwest	3782		3:50P Cancelled	Philadelphia	FRONTIER	1020		10:50A Cancelled	Hartford	Southwest	4519	10:15A	Cancelled
Boston	jetBlue	392		5:05P Cancelled	Houston-IAH	UNITED	1891	A9	12:10P Cancelled	Philadelphia	American Airlines	475		12:07P Cancelled	Islip	Southwest	4289	11:00A	Cancelled
Charlotte	American Airlines	1808	F84	10:20A Cancelled	Indianapolis	Southwest	4842		10:00A Cancelled	Philadelphia	American Airlines	1710		5:10P Cancelled	Key West	Silver	74	10:25A A1	Cancelled
Charlotte	American Airlines	1757		11:55A Cancelled	Indianapolis	Southwest	3933		3:05P Cancelled	Providence	Southwest	3353		12:55P Cancelled	Nashville	Southwest	3696	9:55A	Cancelled
Charlotte	American Airlines	1732		1:48P Cancelled	Kansas City	Southwest	3696		10:30A Cancelled	Raleigh/Durham	Southwest	4045		9:55A Cancelled	New Orleans	Southwest	4598	11:55A	Cancelled
Charlotte	American Airlines	660		3:25P Cancelled	Key West	Silver	91	A1	12:50P Cancelled	Raleigh/Durham	Southwest	3788		4:50P Cancelled	New York-JFK	DELTA	2598	11:15A E70	Cancelled
Charlotte	American Airlines	2067		5:05P Cancelled	Las Vegas	Southwest	4225		2:40P Cancelled	Raleigh/Durham	DELTA	3367	E68	5:00P Cancelled	New York-LGA	DELTA	2280	11:41A E69	Cancelled
Chicago O'Hare	UNITED	1270	A7	12:55P Cancelled	Leonardo da Vin	DELTA	64	E64	4:05P Cancelled	San Antonio	Southwest	3279		3:40P Cancelled	Newark	American Airlines	1938	11:09A F84	Cancelled
Chicago O'Hare	American Airlines	1186	F79	2:06P Cancelled	Memphis	Southwest	3507		4:40P Cancelled	San Jose	American Airlines	660		3:25P Cancelled	Newark	UNITED	1797	12:05P A6	Cancelled
Chicago O'Hare	UNITED	651	A7	4:10P Cancelled	Miami	American Airlines	2292		1:30P Cancelled	Tallahassee	FRONTIER	51	A1	4:30P Cancelled	Newark	jetBlue	573	12:26P	Cancelled
Chicago O'Hare	American Airlines	1514	F78	5:04P Cancelled	Milwaukee	Southwest	1113		3:35P Cancelled	Trenton	FRONTIER	912		10:15A Cancelled	Philadelphia	FRONTIER	1019	10:02A	Cancelled
Chicago-Midway	Southwest	4926		12:35P Cancelled	Minneapolis	Southwest	4289		11:50A Cancelled	Trenton	FRONTIER	1220		10:15A Cancelled	Philadelphia	American Airlines	475	10:51A	Cancelled
Cincinnati	DELTA	3836	E67	12:05P Cancelled	Nashville	KLM	5165	E65	2:17P Cancelled	Wash.-DCA	Southwest	4598		12:35P Cancelled	Providence	Southwest	4691	10:00A	Cancelled
Cincinnati	FRONTIER	1946		4:25P Cancelled	Nashville	Southwest	4519		10:55A Cancelled	Wash.-DCA	jetBlue	350		4:45P Cancelled	San Juan	Southwest	4701	10:15A	Cancelled
Cincinnati	FRONTIER	1948		4:25P Cancelled	Nashville	Southwest	2335		2:30P Cancelled	Wash.-IAD	UNITED	325	A8	1:45P Cancelled	St. Louis	Southwest	4743	10:45A	Cancelled
Cleveland	FRONTIER	1394		12:15P Cancelled	Nassau	Silver	62	A1	12:30P Cancelled	Zurich	DELTA	66	E66	2:50P Cancelled	Wash.-IAD	UNITED	2002	10:58A A8	Cancelled

FIDS at TPA showed every single flight cancelled. No commercial aircraft operated at TPA from 8 p.m. Saturday, Sept. 9 through 9 a.m. Tuesday, Sept. 12.



The AOC, pictured here, was a flurry of activity as tropical storm-force winds pummeled TPA.



Stormriders gathered Sunday morning to discuss hurricane preparations in the Incident Command Center. Airport operations partially activated the ICC at 8 a.m. on Thursday Sept. 7, launched full activation on Saturday morning and deactivated at 6 pm. Tuesday, Sept. 12 The Aviation Authority team and partners met 10 times in the ICC.



Plastic protected the curbside check-in stations from Hurricane Irma - one of many measures taken to limit storm damage. Airline employees also covered ticket counters and TSA workers covered the security checkpoint areas with blue tarp. The Airport experienced minimal damage inside the terminal and airside.



A Delta Air Lines flight from Atlanta at 8:55 a.m. on Sept. 12 marked the restart of commercial operations post Hurricane Irma. Commercial operations returned to 100 percent less than a week after the storm.



Employee Spotlight: Fran Downes

As a child of bar owners in Ireland, Four Green Fields bartender Fran Downes likes to say the business is in her blood. She also likes to live by her favorite Irish quote by William Butler Yeats: “There are no strangers here; Only friends you haven’t yet met.”

So it’s no wonder she’s become one of Airside E’s most popular friendly faces and even has several regulars who visit her every time they fly on Delta, Air Canada and WestJet. Some take the time to send letters raving about Fran.

“Fran. I should not need mention more,” wrote one recent customer. “She is a special person that pulls you in. An absolute pleasure getting to know her and the food was amazing on top of things. Do not let a gem like Fran go.”

Another customer who experienced a four-hour delay wrote: “There was a wonderful lady named Fran with the most wonderful Irish accent. Not only did Fran keep me entertained, she was spot on with every customer.”

“I spent four years on a TV show in Dublin and it was as if Fran transported me back there,” wrote another. “A wonderful experience all around. Next time I’m in Tampa, I’ll make sure to visit.”

Fran loves working in an airport, where she meets a variety of travelers, some who are weary and need a good laugh or cry.

“Some of them hear my Irish accent and think I’m putting them on,” she said. “I love working in an airport bar. It’s so funny the



Fran Downes, a popular bartender at Four Green Fields, is an Irish native.

number of regulars I get here, some of whom I see once a week.”

The youngest of five girls, Fran grew up in the small town of Kenmare in Co. Kerry, Ireland, where her parents owned a neighborhood pub. When she was 17, she and a friend visited New York City, and after returning to Ireland Fran vowed to go back to the

States to live one day. She worked briefly at a hospital in Dublin with plans to eventually become a nurse, but she longed to move back to New York so her boss told her to go.

“She said, ‘Go and sow your oats for a year and come back,’” Fran said. “Well, I wound up sowing my oats for 33 years.”

Fran’s easygoing, fun nature was a great fit for bartending as she lived in Brooklyn in the 1980s and 1990s. She wound up marrying an Irish American man who passed away in 2006. After that, a friend whom she had visited several times in Tampa convinced her to move to Florida.

She settled in the Carrollwood area where she worked in Irish bars for several years until she heard about a concessions job fair at Tampa

International Airport. Craving a change, she went to the job fair, and after submitting her application and speaking with TPA Hospitality reps, she was hired on the spot to work at Airside E’s Four Green Fields, inspired by the popular restaurant pub in south Tampa and designed with an authentic thatched roof.

She began training and was at the grand opening of the bar, where she met Tampa Mayor Bob Buckhorn. Since then, she has met thousands of passengers passing through, some of whom return often to see Fran.

While Fran loves the energy and fun that comes from the hustle of bartending, she prefers a more quiet life at home. She loves reading and going for walks, and she dotes on her little dog named McCready. She likes to have coffee and visit with her large community of friends in the Tampa area, though she also enjoys returning to Ireland at least once a year to see family and friends.

This upcoming holiday season, she’s looking forward flying back for a reunion with her sisters. Despite her decision to move to America so long ago, she still feels at home in Ireland.

“I need to get my Irish fix,” Fran said. “The culture, the food, the sense of humor ... It’s a different way of life and I always miss it.” ■

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TPA in the World



TPA and its economic and tourism partners travelled to Iceland in conjunction with the launch of nonstop flights between Tampa and Reykjavik. From left to right: Tim Ramsberger, Chief Operating Officer of Visit St. Pete/Clearwater; Chris Minner, Executive Vice President of Marketing at TPA; Santiago Corrada, President & CEO of Visit Tampa Bay, Shanna Corrada (wife of Santiago); Janet Long, Chair of Pinellas County Commission and Pinellas Tourist Development Council; Bob Rohrlack, President & CEO of the Greater Tampa Chamber of Commerce; J.P. Dubuque, President of the St. Petersburg Economic Development Council; Kenneth Strickland, Director of Air Service Development at TPA. Not pictured but on the trip: Craig Richard, President & CEO of the Tampa Hillsborough Economic Development Corporation.



Airport CEO Joe Lopano on Aug. 21 talked all things airport on The News Hour with Dick Greco and Dan Maduri, which was broadcast from Datz restaurant on AM820.



Director of Government Relations Gina Evans moderated a discussion about engaging young professionals in politics for Emerging Leaders of Tampa Bay on Aug. 30.



Procurement Agent Amy Flack (left) accepted an award for Manager of the Year from the NIGP at a conference in late August.

In the News



HCAA maintained its strong bond ratings even with large capital projects.

From the Tampa Bay Business Journal, Sept. 6

With upgraded elevators, the ongoing testing of its automated people mover and new concessions, TPA is moving closer to completion of the first phase of its \$2.6 billion master plan. All that building, designed to accommodate the growth in airlines and destinations at the airport, comes with a significant cost. However, a recent report from ratings agency Moody's Investors Service affirmed strong ratings on the airport's revenue bonds issued by the Hillsborough County Aviation Authority.



From the Tampa Bay Business Journal, Aug. 25

Tampa travelers are getting another option to get to The Big Easy and in plenty of time for next year's Mardi Gras. Spirit Airlines (NASDAQ: SAVE) is starting daily, nonstop flights between Tampa International Airport and Louis Armstrong New Orleans International Airport on Nov. 9.

E-NEWSLETTER SIGN-UP

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WHAT THEY'RE SAYING...

ON TWITTER



@FlyTPA is head and shoulders above @iflymia. Customer service, speed of security, organization, and f&b options. Kudos TPA.

- J. Pesch @JNPesch, Aug. 28

@FlyTPA is killing it this AM. Drop-off to gate in under 10 minutes.

- Drunkasaurus Wrecks @LemmythePirate, Aug. 28

Great experience today @FlyTPA - every @TSA agent said hello and were very courteous and great service from Gino @columbiacafe

- GO Educational Tours @GOEduTours, Aug. 24
Charlene @fueledbychar, July 24

ON FACEBOOK



There's a reason the world looks to TIA as a superb model for (international) airports... its not just the ease of moving quickly from terminal to terminal, but the customer service is top notch (and always has been)! Well done; way to represent Tampa!

- Amy LeBlanc Ramirez, Sept. 13

Best/easiest airport in the US by far! Cleanest, most organized and super easy to navigate in/out of!!! Well done Tampa!

- Bruce McDaniel, Aug. 29

VIA EMAIL



We had not used your airport for several years and want to let you know how impressed we were yesterday. Great places to eat, lots of room to wait for your flight, my wife says lots of bathroom stalls for ladies with decent 2 ply TP. And the information signs were very helpful. Thank you for a great airport. We will come again!

- Bill Swan, Aug. 16



Visit us online at TampaAirport.com or connect with us @FlyTPA



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