



Alfred S. Austin *Chairman*
Steven G. Burton *Vice Chairman*
Joseph F. Diaco, M.D. *Secretary*
Hillsborough County Commissioner Ken Hagan *Treasurer*
City of Tampa Mayor Pam Iorio *Assistant Secretary/Assistant Treasurer*

for information
Brenda S. Geoghagan *Director of Public Information and Community Relations*
813-870-8707

NEWS RELEASE

CONTACT:

Victoria Houghton, vhoughton@aci-na.org, (202) 861-8080

Sheila Owens, sowens@aci-na.org, (202) 861-8098

FOR IMMEDIATE RELEASE

Nov. 10, 2009

John F. Kennedy International Airport Wins Overall Griesbach Award of Excellence in 2009 ACI-NA Concessions Contest

19 Airport Concession Awards Presented

INDIANAPOLIS — Airports Council International-North America (ACI-NA) today recognized John F. Kennedy International Airport's Terminal 5 – JetBlue Airways as the Richard A. Griesbach Award of Excellence winner in the 2009 Airport Concessions Contest. John Cugasi, Director of Concessions and Retail, Hartsfield-Jackson Atlanta International Airport, was also recognized as ACI-NA's Concessions "Person of the Year".

JFK's JetBlue Terminal 5 inaugurated in September, 2008. The terminal offers up to 20 security lanes, 26 gates, free Wi-Fi, 22 restaurants and food outlets, 25 retail stores, and a large children's area. The 635,000-square-foot terminal was designed to handle up to 20 million passengers per year.

Under John Cugasi's leadership for the last three years, the concessions program at Hartsfield-Jackson International Airport exceeded \$720 million in gross revenues in 2008, including car rental, food and beverage, retail and business services. The concessions program was recently awarded the 2008 Best in Atlanta Real Estate Award from the *Atlanta Business Chronicle*, and received the 2009 ARN Best Concessions Management Team Award.

The awards were announced during the 2009 ACI-NA Airport Concessions Conference in Indianapolis, at which roughly 200 representatives of the North American airport concessions industry are in attendance. The purpose of the ACI-NA Excellence in Airport Concessions Contest is to inspire creativity in the industry and to recognize

Louis E. Miller *Executive Director*
.....



Alfred S. Austin *Chairman*
Steven G. Burton *Vice Chairman*
Joseph F. Diaco, M.D. *Secretary*
Hillsborough County Commissioner Ken Hagan *Treasurer*
City of Tampa Mayor Pam Iorio *Assistant Secretary/Assistant Treasurer*

for information
Brenda S. Geoghagan *Director of Public Information and Community Relations*
813-870-8707

NEWS RELEASE

innovative and outstanding airport concessions. These awards help to demonstrate the growing importance of concessions to the total airport experience.

This year's contest received more than 160 nominations from airports of all sizes throughout the U.S. and Canada. In addition to the Greisbach award, 19 other awards were presented in the following categories:

Richard A. Griesbach Award of Excellence

John F. Kennedy International Airport, JetBlue Airways – Terminal 5

Concession Person of the Year

John Cugasi, Director of Concessions and Retail, Hartsfield-Jackson Atlanta International Airport

Best New Food and Beverage Concept

1st Place: Bobby Van's Grill and Steakhouse, John F. Kennedy International Airport

2nd Place: Camden Food Co., Indianapolis International Airport

3rd Place: Copper Moon Coffee, Indianapolis International Airport

Honorable Mention: Carrabba's Italian Grill, Tampa International Airport

Best New Retail Concept

1st Place: Just Pop In!, Indianapolis International Airport

2nd Place: MUJI To GO, John F. Kennedy International Airport

Best "Green" Concession Practice or Concept

1st Place: Seattle - Tacoma International Airport

2nd Place: C-Pier Expansion, Vancouver International Airport

3rd Place: Concourse D, Portland International Airport

Honorable Mention: Enroute Spa, Indianapolis International Airport

Best Food and Beverage Program – Medium Airport

Honorable Mention: Indianapolis International Airport

Best Food and Beverage Program – Large Airport

1st Place: Terminal C, Newark Liberty International Airport

Best Specialty Retail Program: - Medium Airport

1st Place: Indianapolis International Airport

Louis E. Miller *Executive Director*



Alfred S. Austin *Chairman*
Steven G. Burton *Vice Chairman*
Joseph F. Diaco, M.D. *Secretary*
Hillsborough County Commissioner Ken Hagan *Treasurer*
City of Tampa Mayor Pam Iorio *Assistant Secretary/Assistant Treasurer*

for information
Brenda S. Geoghagan *Director of Public Information and Community Relations*
813-870-8707

NEWS RELEASE

Best Specialty Retail Program: - Large Airport

1st Place: Main Terminal – Pre Security, Tampa International Airport

2nd Place: D/E Connector, Philadelphia International Airport

Best Convenience Retail Program – Large Airport

1st Place: Atrium, Hartsfield Jackson Atlanta International Airport

2nd Place: Seattle Tacoma International Airport

Entries for this year's contest were judged by an independent panel comprised of high-level professionals with no vested interest in concession operations, or the outcome of any one airport. In addition to the independent panel, one representative from the previous year's overall winner was also involved in the judging process.

The ACI-NA Excellence in Concessions Contest, which began in 1998, honors the contributions of Richard A. Griesbach, a long-time industry professional in airport concession programs. Griesbach's influence on the commercial development of airports extended far beyond his employment with the Metropolitan Washington Airports Authority. The Concessions Person of the Year category was added in 2007.

###

Louis E. Miller *Executive Director*