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## NEWS RELEASE

### **Airport Launches New Curbside Management Procedures**

TAMPA, FL (November 14, 2005) -- As the community continues to prosper and grow so does the Airport. In fact, air passenger growth at Tampa International Airport continues to grow at twice the national average impacting all the Airport's facilities and roadways.

Effective November 15, Tampa International Airport is advising the community about its new curbside management procedures which will bring back the arrival and departure drives, or curbside convenience, for all Airport patrons.

The Aviation Authority has focused its efforts on alleviating the current traffic congestion on the arrival drives. The increased vehicle traffic restricts customers' access to the curbside for arriving passengers and at times, forces passenger loading in active traffic lanes, creating safety issues.

The new procedures were created to give customers timely access to the curbsides, provide real-time flight information, and options when delays occur. The options are the new cell phone lot which provides an area for customers to wait for the passenger ready call and it is free of charge. The cell phone lot is located just south of the post office across from the Economy Parking Garage. Or customers may park in the Short or Long Term Garage and wait in the terminal because the first hour is now free.

The traffic division, within the police department, has increased staffing and customer service training for the new curbside management procedures. The Airport will also utilize its dynamic signs on the inbound George Bean parkway to alert patrons to the status of curbside congestion.

When visiting the Airport, please remember to never leave your vehicle unattended or it will be towed and for more information or airline arrival and departure times, visit the website at [www.tampaairport.com](http://www.tampaairport.com).

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Louis E. Miller *Executive Director*

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