

"America's Favorite Airport"

Tampa, FL (February 2003) - - Tampa International Airport (TPA) offers 270 daily nonstop scheduled departures to 58 domestic destinations and 44 weekly nonstop scheduled departures to eight international markets. For total passenger traffic, Tampa International is ranked the 29th busiest out of 149 airports in the nation.

Tampa International Airport's passenger traffic was down by 2.48 percent during the last twelve months ending December 2002, with 15,494,668 passengers using the airport's facilities. Florida's tourism has recovered at a rate far better than other places. By June 2002, air travel in Florida was recovering. Passenger traffic at Tampa was down by 5.7 percent. Florida, as a whole was down 6.7 percent and nationwide, it was down 10.4 percent.

Tampa International Airport has ranked the highest in overall passenger satisfaction for the third year by J. D. Power and Associates. The Airport finished highest in overall passenger satisfaction in the mid-sized category (15 to 30 million passengers per year) in North America, by the J.D. Power and Associates 2002 Global Airport Satisfaction Study. The study included 46 major airports world-wide. It was based on responses from more than 10,250 airport evaluations from consumers in more than a dozen countries and it was available in seven languages.

For the second year, The OAG (Official Airline Guide) Worldwide recognized Tampa International Airport as one of the Top Five airports in the world at its OAG Airline of the Year Awards. It recognizes and rewards airlines and airports that have attained, and maintain, the highest standards within the aviation industry. The OAG is a global awards program voted for by frequent business travelers.

In November 2002, Business Traveler Magazine, ranks Tampa International Airport among its favorite North American airports.

Tampa International Airport has received the federal "Feather in the Cap" award for 2001 for five years of faultless safety inspections.

The award is given by the Federal Aviation Administration to commercial airports with no problems in five consecutive years of FAA safety inspections. FAA inspectors look at things such as runway and taxiway surfaces, fire and rescue training and aircraft fueling procedures.

The Hillsborough County Aviation Authority (HCAA) has been preparing and planning for the future development of Tampa International Airport. The 1999 Master Plan Update focused on expanding the existing Airport Terminal Complex to accommodate 25 million passengers through the year 2020, while still

maintaining the highest level of service for Airport users.

According to Louis E. Miller, Executive Director, HCAA, "We have anticipated that the total cost of our Capital Improvement Projects for the next 20 years to total \$ 1.4 billion."

The Airport directly and indirectly supports nearly 18,000 jobs in the community and pumps more than \$1 billion annually into the economy.

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