

"America's Favorite Airport"

Tampa, Fla. (September 2001) - - Tampa International Airport (TPA) offers 288 daily nonstop scheduled departures to 59 domestic destinations and 44 weekly nonstop scheduled departures to eight international markets. For total passenger traffic, Tampa International is ranked the 29th busiest out of 149 airports in the nation.

Tampa International Airport's passenger traffic has increased over 4 percent during the last twelve months ending July 2001, with 16,478,511 passengers using the airport's facilities. Even with the increase of passenger traffic, airport customers found Tampa International efficient and convenient.

In fact, Tampa International Airport ranked the highest in overall passenger satisfaction by the J. D. Power and Associates 2000 Domestic Airport Passenger Satisfaction Study for airports reporting from 15 to 30 million passengers. The study included a total of 29 major U.S. airports. TPA received high marks for passenger satisfaction in the gate areas, ease of travel to and from the airport, check-in and security procedures, as well as the baggage claim area. Additionally, customers were pleased with the rental car facilities. The study was based on responses from more than 6,500 airport evaluations.

The Florida Department of Transportation named Tampa International Airport "Commercial Service Airport of the Year 2000". The annual award recognizes the management and staff of a commercial service airport that has accomplished outstanding achievements in aesthetics, safety and service.

In January 2000, OAG Worldwide recognized Tampa International Airport as a top international gateway at its OAG Airline of the Year Awards. It recognizes and rewards airlines and airports that have attained, and maintain, the highest standards within the aviation industry. The OAG is a global awards program voted for by frequent business travelers.

Tampa International Airport has been recognized by Conde Nast Traveler as being one of the top-ten best airports in the world. Results from Conde Nast Traveler's 1999 Readers' Choice Awards voted Tampa International Airport as the world's seventh favorite airport. For the twelfth year, the magazine tabulated surveys from over 25,000 readers - making it the largest private poll of consumer attitudes in the U.S.

The Tampa Bay Magazine voted Tampa International Airport the Best Asset of Tampa Bay for the year 2001. Tampa Bay Magazine surveys its subscribers on an annual basis for the "Best of Tampa Bay". May/June 2001 issue.

The Hillsborough County Aviation Authority (HCAA) has been preparing and planning for the future development of Tampa International Airport. The

completed 1999 Master Plan Update focused on expanding the existing Airport Terminal Complex to accommodate 25 million passengers through the year 2020, while still maintaining the highest level of service for Airport users.

According to Louis E. Miller, Executive Director, HCAA, "We have anticipated that the total cost of the next twenty-year Airport development program will cost approximately \$1.03 billion. During the first five-year phase of development, we'll spend \$600 million to construct facilities to meet the demands of our growing Tampa Bay community."

The Airport directly and indirectly support nearly 18,000 jobs in the community and pump more than \$1 billion annually into the economy.

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